

# Carnival®

## CARNIVAL PARADISE - ITINERARY CHANGE

06/29/17, 07/13/17, 08/24/17, 09/07/17,  
09/21/17, 10/05/17, 10/19/17, 05/03/18

February 14, 2017

Dear Travel Professional,

Although your clients' cruise is still a while away and their bags aren't packed yet, we want to provide you with some information regarding the itinerary for their sailing on Carnival Paradise.

We are excited to share that we have been granted permission by the Cuban government to operate sailings to Cuba. We will be replacing our call to Cozumel with a visit to beautiful and historic Havana, Cuba. Entering the harbor, guests will be welcomed by the Cuban people lining the sidewalks of the famous seawall, El Malecon, as they sail past the iconic El Morro Castle, a fortress guarding the entrance to Havana bay and named after the three biblical Magi. Your clients will have the opportunity to admire the beauty of the city's abundant colonial architecture, sample the delectable local cuisine and experience the personal warmth of the Cuban people and the vibrant culture of this island paradise. Below is the revised itinerary:

Day	Port of Call	Arrive	Depart
Thu	Tampa, FL		4:00 PM
Fri	Havana, Cuba	11:30 AM	
Sat	Havana, Cuba		6:00 AM
Sun	Fun Day @ Sea		
Mon	Tampa, FL	8:00 AM	

Pre-purchased Carnival shore excursions for Cozumel will be automatically refunded to the original form of payment. A selection of Fun tours in Havana will be available and will include a full time schedule of activities that will meet the requirements of the U.S. Government for travel to Cuba. These exciting excursions will create great opportunities for your clients to experience Cuba through interactions with the Cuban people, visits to the historic sites and many other unique features. Guests wishing to conduct their own self-guided tour of Havana must confirm on a signed affidavit that their planned visit complies with the allowable categories of travel ([www.GoCCL.com/cuba-affidavit](http://www.GoCCL.com/cuba-affidavit)). We will send you an email once shore excursion information is available on [carnival.com](http://carnival.com) so your clients can start planning.

### IMPORTANT NOTES:

- All guests visiting Cuba MUST travel with a passport valid for six months after the completion of their cruise (birth certificates are not acceptable).
- All guests must purchase a visa to enter Cuba which Carnival will facilitate at a cost of 75 USD per person. This charge will be added to your clients' on board Sail and Sign account.
- Guests who are Cuban born have special visa and documentation requirements.
- The Cuban government also requires all guests to pay a Cuba Health Insurance fee, however this will be included in their taxes, fees, and port expenses.
- All guests must provide a Travel Affidavit documenting the category for approved travel that they will be utilizing ([www.GoCCL.com/cuba-affidavit](http://www.GoCCL.com/cuba-affidavit)). This form must be provided prior to boarding and guests will be responsible for maintaining a copy for their records.

We recognize that meeting these new obligations will result in some additional work for guests who were already booked on the affected sailings. Therefore, as a gesture of our appreciation, we will be posting a credit of 100 USD per person to their Sail & Sign account.

In the event your clients wish to keep their original itinerary, please call our Guest Services Department at 1-800-327-9501 for individual reservations, or 1-800-327-5782 for groups, so our team can get them rebooked on another departure date or Carnival ship. Rates will be protected when rebooking on a comparable sailing in like accommodations. Should your clients wish to cancel their reservation, they will receive a full refund. If your clients would like to change their sailing date or cancel their cruise, please contact us by March 7, 2017.

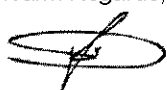
Group requests must now be finalized and final guest names and full deposits must be provided by March 7, 2017. All groups will be "cut to sold" and no additional group space will be offered on this sailing.

We're sure your clients will have more questions on their visit to Cuba and we will follow up with additional communications designed to answer all their questions. In the meantime, here is a link to a list of frequently asked questions (<https://www.goccl.com/en/ResourceCenter/Cuba.aspx>).

We'll need your help in passing this information along. Listed below are the bookings that need to be contacted.

We're looking forward to welcoming your clients aboard Carnival Paradise for a FUN and memorable cruise vacation that now includes a visit to spectacular Havana, Cuba!

Warm Regards,



Adolfo M. Pérez, CTC  
Vice President, Sales & Trade Marketing

Booking Number:  
5BM2C6

Lead Guest Name:  
WICKENS

Agency Contact:  
Manager Ma

Sail Date:  
08/24/17