



Sheraton®

VISTANA RESORT ORLANDO

TODAY'S DATE:	MAY 15, 2017
PROPERTY NAME:	SHERATON VISTANA RESORT
EFFECTIVE "ON" DATE	MAY 15, 2017
EFFECTIVE "OFF" DATE	DECEMBER 16, 2017

What is happening:

Sheraton Vistana Resort continuously maintains and redecorates our 135 acre property to ensure our guests stay is everything they deserve and expect. Every effort is made to minimize guest impact. The maintenance work is limited to specific areas and typically begins after 9am and concludes by 5pm.

The following work is scheduled:

Lakes - Now through June 25
Roof and Window Exterior paint

Palms – Now through Mid-July
Soft good replacements

Cascades (8 Buildings) - August 1 - December 16
Soft goods and elevator cab refurbishment

Courts – Mid-September to Mid-November
Soft goods

What is the impact on the customer experience? (noise, dust, etc.)

While we do not anticipate that these projects will adversely affect the vacation experience, Guests may see or hear activity related to these projects. The areas will be secured and fenced appropriately to ensure safety and presentation.

Name & Phone Number for Key Contact for Questions and Follow-Up

Katie Gallagher, 407-903-4435