

November 14, 2016

Dear Travel Professional,

We wanted to make you aware of a change to your clients' upcoming Carnival Vista cruise. Given the proximity of the sailing date, we have also shared this information with your clients via the attached letter.

Please find your booking numbers below that are impacted by this change.

We look forward to welcoming your clients on board!

Sincerely,

Denese Waiters

Sr. Director, Guest Services – Contact Centers



## IMPORTANT INFORMATION CARNIVAL VISTA NOVEMBER 16, 2016

November 14, 2016

Dear Carnival Vista Guest,

We're excited to have you sailing with us on the beautiful Carnival Vista. We wanted to provide you with important information regarding your cruise.

Carnival Vista is experiencing a technical problem with the ship's propulsion system. The problem is only affecting her maximum cruising speed. Unfortunately, we will be forced to cancel our call to Grand Turk. However, we have made special arrangements to replace our call to Grand Turk with a visit to Nassau. The Bahamas.

Below is our revised itinerary:

DAY	PORT	A so so V sos	DEPART
WED	New York, NY		6:00 PM
THU	Fun Day @ Sea		
FRI	Fun Day @ Sea		
SAT	Fun Day @ Sea		
SUN	St. Maarten, NA	8:00 AM	5:00 PM
MON	Fun Day @ Sea		
TUE	Aruba	9:00 AM	6:00 PM
WED	Bonaire	8:00 AM	4:00 PM
THU	Fun Day @ Sea		
FRI	Fun Day @ Sea		
SAT	Nassau, The Bahamas	8:00 AM	5:00 PM
SUN	Miami, FL	6:00 AM	

We sincerely regret this sudden change in plans. Pre-purchased shore excursions for Grand Turk, as well as any difference in government fees and taxes, will be automatically refunded to your onboard Sail & Sign account.

We apologize for any disappointment this may cause and thank you for your understanding.

We're looking forward to welcoming you aboard Carnival Vista for a FUN and memorable cruise vacation. See you soon!

Sincerely,

Denese Waiters

Sr. Director, Guest Services - Contact Centers

Booking Number: Lead Guest Name: Agency Contact: Sail Date: 8X1NK8 DAVIDSON OCEANHOLID 11/16/16