

FACSIMILE

Cover Sheet

DATE	:	JANUARY 11, 2017
CONTACT	:	Carnival Guest
FAX NUM	:	
EMAIL ADDRESS	:	PAYABLES@OCEANBEDS.COM

FROM	:	Guest Access Services Dept.
Our Phone Num	:	1-800-438-6744 ext 70025
Our E-Mail Addr	:	specialneeds@carnival.com

Page count of Medical Forms and this cover sheet is : 6
BOOKING # 4KB4L1 GUEST NAME : RICKY CORRIGAN
SHIP NAME : CARNIVAL MAGIC -- SAIL DATE : 4/01/2017

Should you not receive all pages, please call us as soon as possible.

JANUARY 11, 2017



OCEAN HOLIDAYS
FLOOR 9, NORTH HOUSE
ST. EDWARDS WAY
ROMFORD, ES RM1 3AE
UNITED KINGDOM

Re: 4KB4L1 6223 4/01/2017 CARNIVAL MAGIC RICKY CORRIGAN

Unique forms for Medical packages : GSWHLC

Enclosed: GSTACC GSWCL3 GSWCL4 GSWCL5 SRIFRM

Dear Guest:

Thank you for booking a Carnival Cruise Line vacation!

At Carnival, we seek, to the extent feasible, to accommodate all our guests with special requirements so they are able to enjoy our ships and other facilities. The Guest Access Services department is happy to provide assistance to our guests in the hope that their cruise will be a fun and memorable experience.

Your booking has been noted with a medical/physical special requirement. In order to better meet your needs, please review the following pages for our policies and procedures, specific to your requirements. If you feel you have received this letter in error, please contact any of our representatives for further assistance.

We look forward to welcoming you onboard one of our ships in the future.

Guest Access Services Support
CARNIVAL CRUISE LINE
Email: specialneeds@carnival.com
Fax: 1.800.532.9225

Please visit us online at
http://www.carnival.com/cms/fun/cruise_control/EMB_guest_specials_requirements.aspx?i_cid=CC_Footer_87 for more information on policies and procedures.

GSTACC - 101310

Carnival Cruise Line would like to ensure that you have a thoroughly enjoyable vacation aboard our vessel. While we strive to see that all guests enjoy the facilities onboard, there are some limitations that you should be aware of before boarding.

Our ships have specially designed cabins for guest using wheelchairs. We have two classifications of cabins:

Wheelchair Users:

Our standard cabins have an approximate 22" entry doorway, an 8" lip into the cabin bathroom, a 4" lip into the shower stall and 7" lip to the balcony (if applicable). However, our ships have two different types of cabins specifically modified for guests using wheelchairs.

Modified cabins: these cabins are designed for guests who may utilize a wheelchair or similar assistance device (e.g. for distance) (and include features such as grab bars and shower seats in the bathrooms).

Accessible cabins: these cabins are designed for guest with highly limited or no mobility who utilize wheelchairs or other similar assistive devices (and include features such as turning space; accessible routes throughout the cabin; and accessible bathrooms).

As with all Carnival reservations, staterooms within each category are assigned on a first come/first-serve basis. Therefore, it is necessary to reserve an accessible or modified stateroom in advance due to limited availability.

Mobility Scooters: Passenger scooters must be stored and batteries recharged in your stateroom. Due to safety considerations, wheelchairs and scooters cannot be stored in the corridors. Furthermore, the Guest Services office cannot store personal scooters, nor be used to recharge batteries. Segway's cannot be operated aboard our ships. They can be used off the ship while in port, but must be carried ashore. Additionally, they must be stored in your stateroom.

- Wheelchair accessible public restrooms are located throughout our ships.
- Accessible route brochures are available to download online.

At certain ports of call, small boats known as tenders are used to transport passengers from the ship to shore. Certain of these tenders may not be accessible to individuals using wheelchairs and mobility scooters, or the status of the tendering process at a particular port under certain weather, sea, swell, current and/or tide conditions may prove difficult for a safe transfer to take place. In each case, it will be the decision of the ship officials to determine, based on their evaluation of safety issues for our guests and crew, whether or not a guest using a wheelchair may board a tender. In order to safely board tenders, guests must be able to take steps and use a collapsible, fold up wheelchair; motorized wheelchairs and mobility scooters cannot be taken on tenders.

Tendering ports are:

United States	Caribbean / Bahamas / Mexico	Europe / South America / Greenland
Bar Harbor, Maine	Belize	Cannes (Villefranche), France
Catalina Island, California	Cabo San Lucas, Mexico	Edinburgh, Scotland, UK
Kona, Hawaii	Catalina Island, D.R.	
Lahaina, Maui	Grand Cayman	Puerto Montt, Chile
Newport, Rhode Island	Half Moon Cay, The Bahamas	Punta Arenas, Chile
Sitka, Alaska	Little Stirrup Cay, The Bahamas	
	St. Bart's	Qaqortoq, Greenland
	Zihuatanejo/Ixtapa, Mexico	
Australia	New Zealand	Indonesia / South Pacific
Airlie Beach, Whitsunday	Bay of Islands	Benoa, Denspasar, Bali, Indonesia
Isles of Pines, New Caledonia	Christchurch (Akaroa)	Lembar, Lombok, Indonesia
Lifou Isle, New Caledonia		
Mare, New Caledonia		Bora Bora, Tahiti, Polynesia
Mystery Island, Vanuatu		Moorea, Tahiti, Polynesia
Port Arthur		Port Denarau, Fiji Islands
Vila, Vanuatu		
Wala, Vanuatu		
Yorkey's Knob, Cairns		

Facilities in ports of call vary significantly; wheelchair accessibility may not be available for shore tours or in certain ports of call. Carnival is not responsible for accessibility in its ports of call, which are not under Carnival's control.

For transportation from the airport to the pier, Hydraulic Lift Transfer is available for guest with mobility impairments, if requested in advance. Standard transfer charges apply; there is no additional cost for the lift. Please advise us if you require this service.

If you purchased transfers online and need a hydraulic lift, please contact our Guest Access Department.

For wheelchair assistance at the airport terminals, please contact the air carrier directly.

If you require wheelchair assistance with embarking and debarking the vessel, Carnival Cruise Line has a limited supply of wheelchairs available for this purpose and guests are served on a first-come/first-serve basis. In order to accommodate these requests, we reserve them for embarkation and debarkation at the pier facility only. Carnival Cruise Line does not offer curbside assistance for embarking and debarking the ship. All guests that require assistance must enter the embarkation lobby where an embarkation representative can assist you.

If you are simply requesting wheelchair assistance, you do not need to complete the attached form.

Accessible parking is available at all Carnival Cruise Line homeports: decal/permits are required. For pricing, and directions, please visit www.carnival.com

If you require the regular use of a wheelchair, Carnival Cruise Line respectfully asks that you bring your own or rent one from a service provider. Some companies that frequently provide wheelchair services for our guests are:

CareVacations: Phone: 1.877.478.7827

Website: www.cruiseshipassist.com

Special Needs at Sea: 1-800-513-4515

Website: www.specialneedsatsea.com

Of course, you are free to select your own provider. Please know that Carnival Cruise Line does not endorse specific service providers. Consequently, you assume risk of utilizing these third party services and are subject to their terms and agreements. Refund issues must be handled directly with you and the service provider as well as any other implications that may arise regarding your rental.

We kindly ask that you complete and return the attached form; this will assist us in meeting your requirements. Should we not receive this form prior to sailing, we may not be able to meet your needs while onboard.

We look forward to providing you a FUN and memorable cruise vacation. See you on board!

Carnival Cruise Line

Guest Access Support

email: specialneeds@carnival.com

Fax: 1.800.532.9225

Need more information? Visit us on the web @

http://www.carnival.com/CMS/Static_Templates/EMB_guest_special_requirements.aspx

SPECIAL REQUIREMENTS INFORMATION

Carnival Cruise Line is committed to offering a quality cruise experience to all guests. To assist Carnival Cruise Line in providing this experience, please complete the following information. Questions: Please contact our Guest Access Team at specialneeds@carnival.com.

Your Name		Booking Number		Today's Date:		Sailing Date	
Home Tel #		Email Address		Ship		Stateroom	

Medical Equipment and Supplies: If you need to travel with your own medical equipment, medications, or supplies, it is important that you hand carry to avoid any loss or damage. Please do not pack these items with your checked luggage. If you need assistance with boarding your supplies, please see a Carnival Cruise Line representative once inside the embarkation lobby.

If you are traveling with injectable medication(s) and need a container for disposal, please contact the Housekeeping team onboard. If your medication requires refrigeration, stateroom mini-bars are designed to **maintain** the temperature of beverages. Please do not use the mini-bar to store medications that have specific temperature requirements. Portable refrigerators are available onboard in limited quantities and on a first come, first serve basis. If a portable refrigerator is unavailable our ships Medical Center will arrange storage, please contact them once onboard.

For our guests who require wheelchair assistance only with getting on and off the ship in homeports, this form is not required.

I will bring a wheelchair: Yes ☐ No ☐ **Type:** Fold-up ☐ Electric ☐ Scooter ☐ Walker ☐

I will rent a scooter or wheelchair from:

Care Vacations ☐ **Special Needs at Sea** ☐ **Other vendor:** ☐ _____
(Please provide vendor name)

Wheelchair/Scooter dimensions: Weight: _____lbs Width: _____in Length: _____in Height: _____in.

I use my Wheelchair, Scooter, or Electrical Wheelchair:

At all times ☐ Occasionally ☐ For distance only ☐

My Mobility is:

No Mobility ☐ Limited ☐ I am ambulatory (able to walk) ☐

I have booked stateroom: _____ which is a: Standard ☐ **FAC** ☐ **FAC-SSA** ☐ **AAC** ☐

Will you require Wheelchair Transfer Service (hydraulic lift) from the airport to pier? Special Transportation Service is only available for guests who have purchased transfers from Carnival Cruise Line:

Yes ☐ No ☐

Please bring your own wheelchair. Carnival Cruise Line is unable to guarantee the exclusive use or availability of wheelchairs onboard.

Mobility Scooters: Passenger scooters must be stored and batteries recharged in your stateroom. Due to safety considerations, wheelchairs and scooters cannot be stored in the corridors. Furthermore, the Guest Services office cannot store personal scooters, nor be used to recharge batteries. Your personal scooter should be able to fit in a standard stateroom with a 21" entry doorway. If your scooter is larger than 21", you must purchase a modified stateroom or rent a smaller scooter. Segway's cannot be operated aboard our ships. They can be used off the ship while in port, but must be carried ashore. Additionally, they must be stored in your stateroom.

I understand that the accessible stateroom I have booked is intended for use by guests with a disability. I attest that I, or another person traveling in the same stateroom, have a need for the accessible features provided in the stateroom I selected. I agree that Carnival Cruise Line reserves the right to reassign guests to alternate accommodations, which may be of a lesser value, or deny boarding, should the need for an accessible stateroom be misrepresented in any way. If you need general information about accessibility before you cruise, please email us at specialneeds@carnival.com, or call us at 1-800-438-6744, ext. 70025. For ADA compliance issues, you can email us at access@carnival.com.

Signature: _____ Date: _____

For guests bringing Oxygen Tanks:

☐ **Liquid Oxygen/Helios liters/lbs:** _____

☐ **Compressed Tanks number/size of tanks:** _____

I have arranged delivery of oxygen with a medical supply company: Yes ☐ No ☐

Vendor Name: _____

Vendor Phone: _____

The Medical Center is equipped with oxygen for emergency use **ONLY**. If you will require the use of oxygen during your cruise, you must arrange for an adequate supply to be delivered to the ship on your sailing date. Please contact Guest Services once onboard for proper storage of your oxygen, which is required for safety reasons. All guests are responsible for the pickup and delivery of their oxygen. Please have your medical supply company contact us, otherwise port clearance may not be granted.

For guests who are deaf or hearing impaired:

Require a TTY/TDD Kit in my stateroom?

Yes ☐ No ☐

This kit includes visual notifications (smoke alarm, bed shaker, and doorknocker), a portable TTY/TDD phone, and a phone amplifier.

I wish to bring a service dog: Yes ☐ No ☐

Note: I understand pets are not permitted onboard to sail. By signing below, I certify that my service dog has been individually trained to do work or perform a task for me.

All service dogs must have the required immunization and paperwork.

Please email completed form to specialneeds@carnival.com or by fax: 1.800.532.9225 or mail to: Carnival Cruise Line, Guest Access Support Desk3655 NW 87th Avenue Miami, FL 33178-2428 Mail Stop MSGA 454s.

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