

Carnival[®]

March 2, 2017

Greetings Travel Professional,

We'd like to provide you with some important information regarding our itinerary for your clients' upcoming cruise aboard Carnival Paradise.

We'll need your help in passing this information along and would appreciate you sharing the attached letter with your clients. Listed below are the bookings that need to be contacted.

We appreciate your assistance and can't wait to welcome your clients aboard for a fun and memorable cruise. Most importantly, we thank you for your continued support.

Sincerely,

A handwritten signature in black ink that reads "Denese Waiters". The script is cursive and fluid.

Denese Waiters
Sr. Director, Guest Services - Contact Centers

Carnival®

IMPORTANT INFORMATION

CARNIVAL PARADISE

03/13/2017, 03/27/2017, 04/10/2017, 04/24/2017,
05/08/2017, 05/22/2017 & 06/05/2017

March 2, 2017

Dear Carnival Paradise Guests,

We want to take a moment to provide you with some important information regarding your upcoming cruise.

Carnival Paradise is experiencing a technical issue which is only affecting the ship's maximum cruising speed. While our technicians make the necessary repairs, we will need to operate a modified itinerary.

We have replaced our visit to Grand Cayman with a call to Costa Maya and will be visiting Cozumel on Wednesday instead. We will also be extending our time in Cozumel for you to experience a little more of this exciting port of call. For your enjoyment, an on board credit of 25 USD, per person, will be applied to your Sail and Sign account.

Below is our revised itinerary:

<u>Day</u>	<u>Port of Call</u>	<u>Arrive</u>	<u>Depart</u>
Mon	Tampa, FL		4:00 PM
Tue	Fun Day @ Sea		
Wed	Cozumel, Mexico	8:00 AM	8:00 PM
Thu	Costa Maya, Mexico	7:00 AM	3:00 PM
Fri	Fun Day @ Sea		
Sat	Tampa, FL	8:00 AM	

Pre-purchased Carnival shore excursions for Grand Cayman will be automatically refunded to your onboard Sail & Sign account. Pre-purchased Carnival shore excursions for Cozumel will be automatically adjusted to the new day. For information on fun tours in Costa Maya, please visit www.carnival.com.

We sincerely apologize for this change and thank you for your understanding. Most importantly, we look forward to welcoming you aboard for a fun and memorable vacation.

Sincerely,



Denise Waiters
Sr. Director, Guest Services - Contact Centers

Booking Number:	Lead Guest Name:	Agency Contact:	Sail Date:
3FR4C6	LOWE	Manager Ma	05/08/17
3FR4N4	ROBINSON	Manager Ma	05/08/17