



JACKIE BANKS
c/o OCEAN HOLIDAYS LTD
1ST FLOOR 80-100 SOUTH STREET
ROMFORD
ESSEX
RM1 1RX

22nd July 2016

Dear JACKIE BANKS,

Important changes to your booking on Oasis of the Seas – 06th August 2016
Your booking reference: 1094531

We are writing to let you know that we have had to change the port order for your above sailing. On this occasion, we have made these changes to make operations more efficient at the request of our port head agent.

We realise that this change may be unwelcome and we are sorry that this change will affect your holiday plans. I have enclosed a new itinerary for you, showing any changes in bold.

Original Itinerary

Day	Port of Call	Arrive	Depart	T/D
Sat	Fort Lauderdale, Florida		4:30 PM	D
Sun	Cruising			C
Mon	Cozumel, Mexico	7:00 AM	6:00 PM	D
Tue	Cruising			C
Wed	Falmouth, Jamaica	7:00 AM	4:00 PM	D
Thu	Labadee, Haiti	9:30 AM	6:00 PM	D
Fri	Cruising			C
Sat	Fort Lauderdale, Florida	6:15 AM		D

Revised Itinerary

Day	Port of Call	Arrive	Depart	T/D
Sat	Fort Lauderdale, Florida		4:30 PM	D
Sun	Cruising			C
Mon	Labadee, Haiti	8:00 AM	5:00 PM	D
Tue	Falmouth, Jamaica	10:30 AM	7:00 PM	D
Wed	Cruising			C
Thu	Cozumel, Mexico	8:00 AM	7:00 PM	D
Fri	Cruising			C
Sat	Fort Lauderdale, Florida	6:15 AM		D

You will see that the new call time to Labadee, Haiti is from 8:00 AM to 5:00 PM, which will now take place on Monday. Furthermore the call to Falmouth, Jamaica will now take place on Tuesday, from 10:30 AM to 7:00 PM. To conclude, the new call time to Cozumel, Mexico is from 8:00 AM to 7:00 PM, which will take place on Thursday.

If you have any questions about this change, please contact your travel agent as they will be pleased to assist you.

Once again, please accept our apologies and we look forward to welcoming you onboard.

Yours sincerely,

Stuart Leven
Managing Director, UK & Ireland
Building 3, The Heights, Brooklands, Weybridge, Surrey KT13 ONY.
Email – CustomerServiceUK@rccl.com