

Carnival[®]

IMPORTANT NOTICE
CARNIVAL VALOR - CHANGE OF SISTER SHIPS
12/18/2016 – 04/30/2018

November 11, 2016

Dear Travel Professional,

We know your clients must be looking forward to their vacation, so we'd like to inform you of an important change to their cruise.

Carnival Valor will be changing her homeport to Galveston, Texas next month. This change is being made since Carnival Valor is better suited to operate at the higher speeds required for the four and five-day Mexico itineraries from Galveston.

Not to worry, Carnival Liberty will be sailing year round from Port Canaveral beginning December 15, 2016 and will take over scheduled itineraries given that she is well equipped to handle our short duration cruises from Central Florida. Prior to repositioning to Port Canaveral, Carnival Liberty will have completed a dry dock and will be refreshed for our guests.

Built only one year apart, Carnival Liberty is a sister ship to Carnival Valor and has similar accommodations, public venues and Fun Ship 2.0 features including Guy's Burger Joint, Blueguana Cantina, the RedFrog Rum Bar and Blueguana Tequila Bar.

As a result of this repositioning, your client's reservation will be moved to a comparable stateroom aboard the beautiful Carnival Liberty. Their departure date and scheduled itinerary will remain the same. Sit back and relax...we'll be doing most of the work. Affected sailings are now temporarily closed in the system as our team prepares to make the necessary changes. This means that you, nor our contact center, will be able to make modifications to your reservation until it has been moved over to Carnival Liberty.

We will do everything possible to match your clients' current accommodations. Fly2Fun flights, transfers and other vacation components such as dining, pre-paid gratuities, shore excursions, Fun Shop items and Spa reservations will be maintained on their booking.

We anticipate our work will be completed by the end of November. A confirmation with their stateroom assignment will be sent to you as soon as we have finished.

We're asking for your help in passing this information along. Listed below are the bookings that should be contacted.

We appreciate your assistance and patience while our team completes this work. We look forward to having your clients sail with us on the beautiful Carnival Liberty and most importantly, we thank you for your continued support.

Sincerely,



Denese Waiters
Sr. Director, Guest Services – Contact Centers

Booking Number:	Lead Guest Name:	Agency Contact:	Sail Date:
3VW7J5	WILKINSON	OCEANH	04/09/17
2HZ6L7	CHAPPELL	CHARLIE	04/16/17
2HZ6M1	CHAPPELL	CHARLIE	04/16/17
2HZ6M7	KIELY	CHARLIE	04/16/17
2HZ6N3	PITT	CHARLIE	04/16/17
2HZ6P0	HALES	CHARLIE	04/16/17
7M4XC2	SHACKLETON	OCEAN HOLI	04/23/17
2VS1B7	ADAMS	Manager Ma	08/20/17