

Villa Suppliers Content Page

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VACASA

<https://www.vacasa.com/>

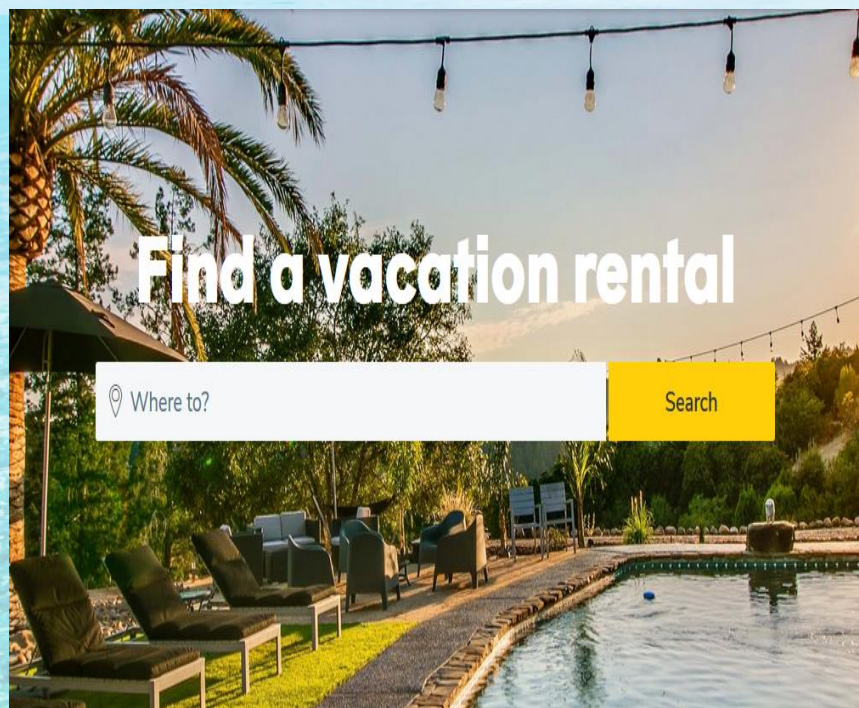
No Deposits required

Live Availability via website

Anna Maria Island, Naples, Bradenton & Fort
Myers

Exact Villas and Apartments

Ocean Beds official partner



How to use website

<https://www.vacasa.com/>

- Search for the area you're after on the homepage
- Along the top you will be able to change dates, pax, rooms, price range & amenities
- Select home of choice which will open in new tab
- Page will include: description, address, images and breakdown of cost
- Rates are all in USD, so use current exchange rate at time of quoting
- Must include all fees and taxes as per site
- **CANNOT HOLD HOMES**
- **Any bookings must be done via PRODUCT CASE!**



04/17/2019 04/24/2019 4 Guests \$2,821.30 [pricing details](#) [Book](#)

USA > Florida > Anna Maria Island > Holmes Beach

Guava Getaway - Holmes Beach

Save to Favorites

Max Occupancy: 6 2 Queen Beds

1.5 Bathrooms No Pets

5615 Guava St, Holmes Beach, FL 34217

PRICING DETAILS	
Rent (7 Nights)	\$2,171.00
Fees	\$347.99
Taxes	\$302.31
TOTAL	\$2,821.30

NEW LISTING! Breezy house w/great location near beach, shopping

Each vacation you deserve with this welcoming house on Anna Maria...
...to help you unwind and a fantastic location near...

Rooms Any Price Range Any Amenities Any

1-42 of 274 results

Guava Getaway
\$310 per night

Holmes Beach, FL
2 Bed | 1.5 Bath | Sleeps 6

Seahorse Cottage

Benefits

How to Book:

As official partner of OB, here are the benefits of using Vacasa via Ocean Beds:

- No deposit required
- Usually homes under \$2000 would normally be full payment, this is not that case no more and book as normal
- As they are Ocean Beds guests all clients will receive a courtesy call in resort
- If any issues arise, Ocean Beds will be able to work with management companies/Vacasa
- Full cancellation within 30 days, prior to that there are NO CHARGES!

Create Product Case

About Customer

Have you attempted to answer clients query? ☒ Yes ☐ No

OH Ref: * TOP DOG Ref: * CS Ref: * Title: First Name: * Surname: *

Email: Booking Confirmation Email: Mobile Number: Landline Number:

Brand:

Case Detail

Enquiry Type: * Enquiry Nature * Importance Level: Departure Date: Enquiry Origination: Lead Passenger: ☐ Yes ☐ No ☒ N/A

Number Of Adults: Children(2-11 yrs): Infants(under 2 yrs): Number Of Nights:

Customer Satisfaction: ☒ Not Relevant ☐ Very Unhappy ☐ Unhappy ☐ Satisfied ☐ Very Happy

Add New Notes:

NO DEPOSITS

NO BOOKING FEE

NO CLEANING FEE

Global Resort Homes via Ocean Beds

Hold homes up
to 24 hours at
time of booking

100% contact
with Ocean
Beds

+300 Exact
Homes with
Global

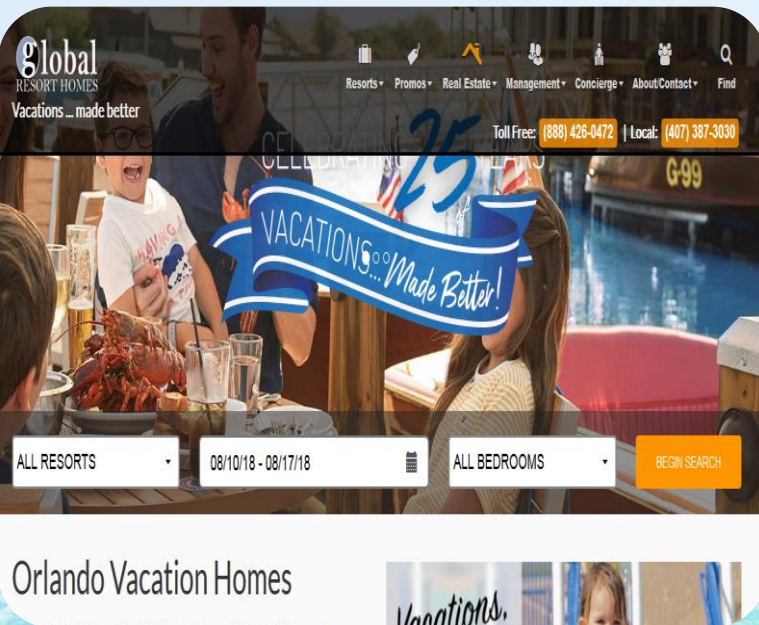
DO's & DON'T's

- Do - use website rates to quote customer
- Do - take cleaning and booking fee off
- Do – create case under enquiry type ‘Add’ and enquiry nature ‘supplier booking’
- Do - create case to hold/book the home this will be prioritised as high importance
- Do - Ask any questions regarding the home but N.B this will be actioned by UKRes & may take up to a few hours to answer
- Do – Book between 2pm – 6pm GMT Mon to Sat *(due to time difference)*
- Do – Use current exchange rate as rates are in USD
- Do - Advise of Ocean Bed PPF charge \$35 per week
- Don't - Call, email or online chat with anyone at Global as they have requested not to be contacted – **MUST CREATE CASE** using ‘Add’ and ‘Supplier Booking’
- Don't - hold every home quoted, only the one client is interested in and ready to book
- Don't – create case under ‘villa availability/price’ for Global products, this will not be seen by Brenda/US Team
- Don't – create booking between 9am – 12pm & 6pm – 9pm GMT or Sunday's due to time difference and opening hours

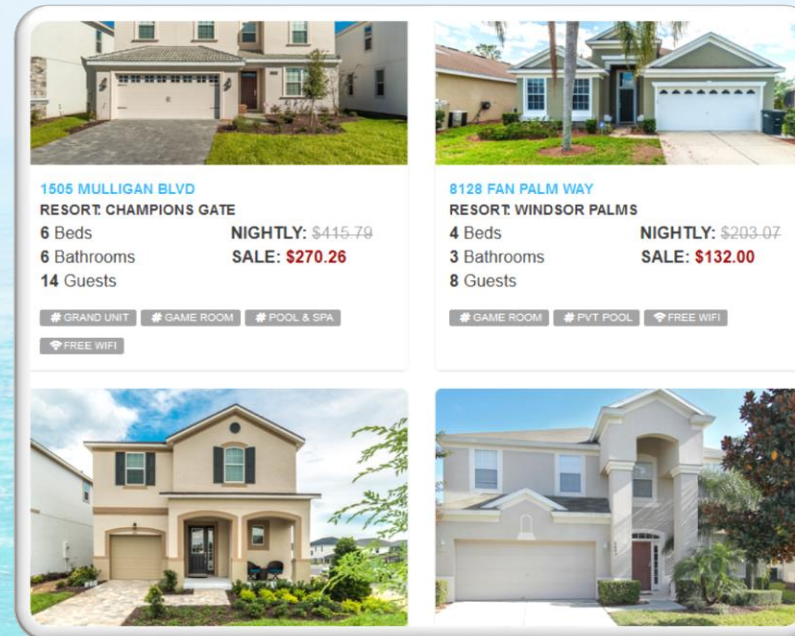
Step 1: Global Resort Home Website

www.globalresorthomes.com

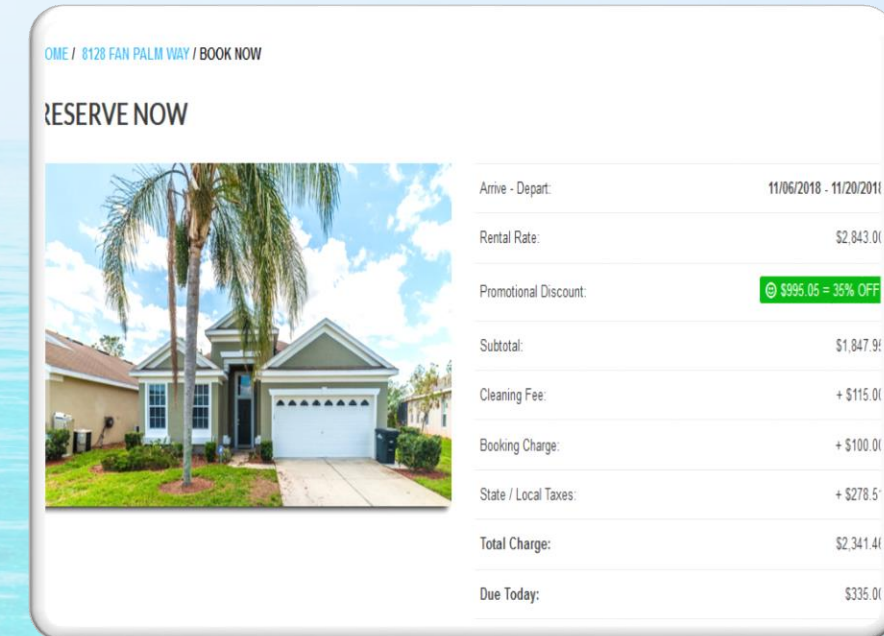
SEARCH:



CHOOSE & CLICK:



QUOTE:



- REMOVE: Cleaning and Booking Fee
- Rate in USD: use current exchange rate
- You will need to save images down for quoting purposes

Step 2: Product Case

Create Product Case

About Customer

Have you attempted to answer clients query? ☒ Yes ☐ No

OH Ref: * TOP DOG Ref: * CS Ref.: * Title: First Name: * Surname: *

Email: Booking Confirmation Email: Mobile Number: Landline Number:

Brand:

Case Detail

Enquiry Type: * Enquiry Nature * Importance Level: Departure Date: Enquiry Origination: Lead Passenger: ☐ Yes ☐ No ☒ N/A

Number Of Adults: Children(2-11 yrs): Infants(under 2 yrs): Number Of Nights:

Customer Satisfaction: ☒ Not Relevant ☐ Very Unhappy ☐ Unhappy ☐ Satisfied ☐ Very Happy

Add New Notes:

When creating case please ensure you select the following:

- Select 'Add' under Enquiry Type
- Select 'Supplier Booking' Under Enquiry Nature

This is the only way Brenda/US team will pick it up in order to book or hold the home!

Step 3: Booking Process

1. Home and Rate from Global Resort Homes
2. If customer is ready to book, create or message in existing case to notify Brenda to hold home
3. Collect payment from customer
4. Notify Brenda to book home
5. Brenda will reply back on case to confirm home booked
6. Outro and Errata message is as per usual with any Ocean Bed Villas
7. Load Team will take care of the rest!

HAPPY SELLING!!

