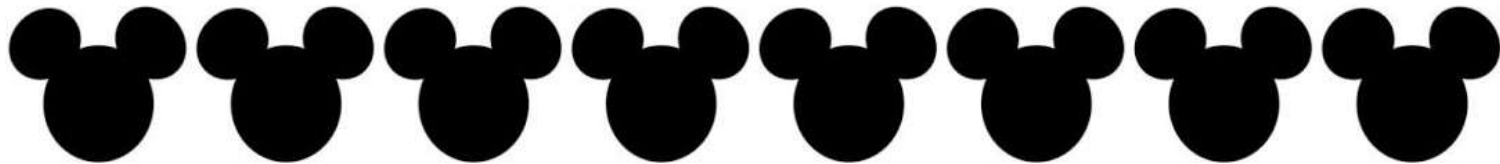


Orlando Hotels Content Page

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Disney Cheat Sheet

Disney Hotel Parking Charges for 2020

Clients will be charged self-parking fees when staying on site in the Disney Hotels for arrivals in 2020.

- Disney Value Resorts - \$13 per night per vehicle
- Disney Moderate Resorts - \$19 per night per vehicle
- Disney Deluxe & Villa Resorts - \$24 per night per vehicle

Valet parking is available at Deluxe Resort for \$33 per night per vehicle

FAQs

How will I be charged for parking?

When you arrive at your resort, your vehicle will be registered with security and when you check in at reception. When applicable, the appropriate overnight self-parking charge will be applied to your room each night of your stay. This will be placed on your Magic Band and when you check out of the hotel, this is when you'll pay for the charges.

If I take the Disney Magical Express to my hotel and rent a car during my stay, how will I be charged?

You'll need to let reception know that you've rented a car for X amount of days and the overnight self-parking is charged per night, per vehicle and you will pay when you check out of your hotel.

If I drive my car to the Theme Parks, will I be charged for parking fees there?

No. Because you're staying at a Disney Hotel, you need to present your Magic Band so they can scan it to confirm you're staying on site and won't have to pay extra parking fees at the Theme Parks. Blizzard Beach, Typhoon Lagoon and Disney Springs have free parking.

Stroller Changes for 2019

From the 1st May 2019, the guidelines on stroller sizes have changed.

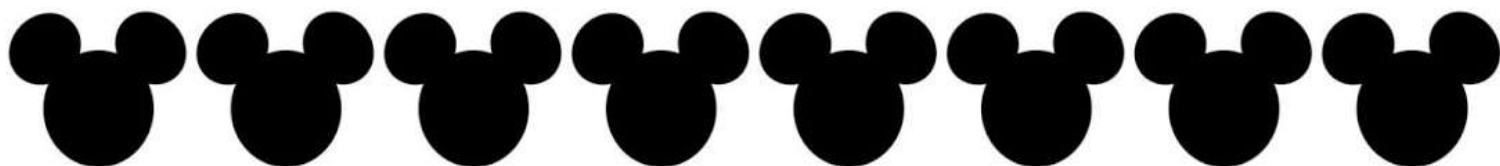
The stroller cannot be no bigger the 79cm wide and 132cm long.

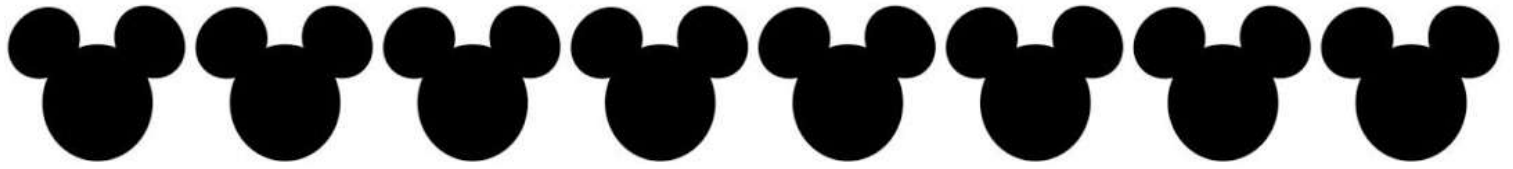
Stroller wagons are no longer permitted in the Theme Parks.

Smoking Policy Changes for 2019

From the 1st May 2019, no smoking is permitted within the Theme Parks, Water Parks or ESPN Wide World of Sports.

Designated smoking areas will be available outside the entrances of the Parks or in designated areas within the Resort Hotels





What's Included Within the Dining Packages?

Breakfast

1 Self Service Credit

(Customers can use this for lunch or dinner if they wanted to)

Quick Service

2 Self Service Credits

2 Snack Credits

Refillable Resort Mug *(This can only be used at the Disney Hotel)*

Disney Dine

1 Self Service Credit

1 Waiter Service Credit

2 Snack Credits

Refillable Resort Mug *(This can only be used at the Disney Hotel)*

Deluxe Disney Dine

3 Self Service **OR** Waiter Service Credit

2 Snack Credits

Refillable Resort Mug *(This can only be used at the Disney Hotel)*

Character Dining

This is a Waiter Service Credit. Some restaurants are either 1 Credit or 2 Credits.

Signature Dining

This is 2 Waiter Service Credits. This type of dining could be character dining, fancy or dinner shows.

FAQs

The customer is staying at Disney's Animal Kingdom Lodge for 21 nights but ONLY buying the 14 Day Ultimate Ticket. How many days will the customer get the dining for?

21 Nights!

The customer's park tickets will be activated from the first time they enter a Disney Theme Park and valid from 14 days from there.

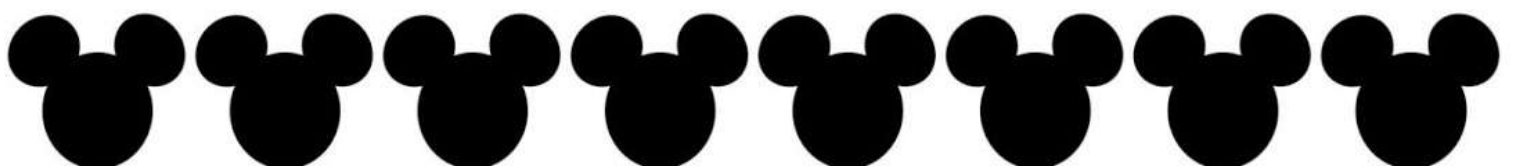
The remaining 7 days where they will not be able to enter the Parks, they may use their Dining Plan in any of the Disney Hotels or in Disney Springs.

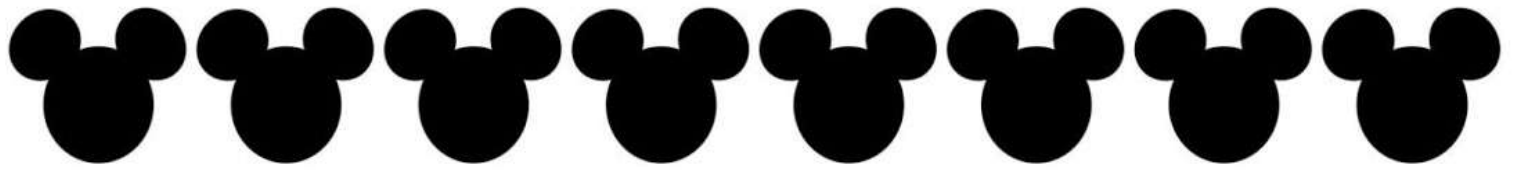
A couple is staying on site for 21 nights and they have their friends joining them for 14 nights within the same room. Which Park Tickets does the group need?

21 Day Ultimate Ticket

As Disney work off the base of rooms, the party of 4 all need to buy the exact same tickets so they can stay in the same room.

They will also receive 21 days' worth of Dine when they arrive for their 14 night holiday.





Disney Dine Credit Rules

Trade UP your table service credits

✖ Nowhere to trade up to.

Trade UP your quick service credits

✖ You cannot trade your quick service credits for table service credits.

Trade UP your snack credits

✖ You cannot trade up snacks credits for table or quick service credits.

Trade DOWN your table service credits

✔ You can use 1 table service credit for 1 quick service meal (do this by simply asking to use a table service credit when purchasing your quick service meal).

✖ You cannot trade table service credit for snacks

Trade DOWN your quick service credits

✔ You can use 1 quick service credit for 3 snacks (this can be done at any Disney resort or park).

Trade DOWN your snacks credits

✖ Nowhere to trade down to.

Can I use 1 table service credit and pay the difference at a 2 table service credit restaurant?

✖ No, if a restaurant requires 2 table service credits, you either have to use 2 credits or pay out of pocket.

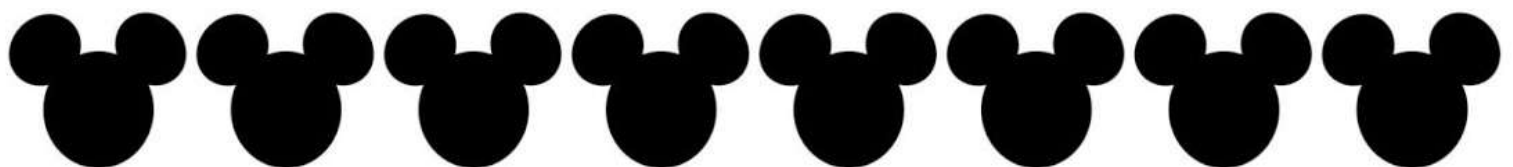
Disney Partner Hotels

If a customer is staying in any of the following hotels:-

- Disney's Swan Hotel
- Disney's Dolphin Hotel
- Wyndham Garden Lake Buena Vista
- Wyndham Lake Buena Vista*
- Best Western Lake Buena Vista
- Holiday Inn Orlando
- B Resort & Spa Lake Buena Vista
- Hilton Orlando Lake Buena Vista*
- DoubleTree Suites by Hilton Orlando
- Hilton Orlando Buena Vista Palace*
- Hilton Orlando Bonnet Creek
- Waldorf Astoria Orlando Bonnet Creek
- Four Seasons Resort Orlando*

They will receive the following exclusive benefits:-

- Extra Magic Hours
- Book their Fastpasses up to 60 days before arrival
- Complimentary Transportation to Disney
- *Character Breakfasts are offered at selected hotels



UNIVERSAL ENDLESS SUMMER RESORT – DOCKSIDE INN & SUITES INFORMATION

Unwind in an all-new, carefree escape that perfectly blends the cool, calm feeling of a coastal retreat with the fun and convenience of staying in a Universal Orlando Resort™ hotel. Plus, enjoy exclusive theme park benefits. Opens 1 May 2020.

Ocean Florida website link

<https://www.ocean-florida.co.uk/universal-parks-resorts/universals-endless-summer-resort-dockside-inn-and-suites/>

- Opening 17 March 2020
- Value Hotel
- Complimentary Wi-fi in guest rooms and public area
- Daily housekeeping
- Food court
- Pool and lobby bar
- Premium Wi-fi for up to 8 devices \$14.95 per day
- Parking fee \$14 per night plus tax

Benefits

- Early Park Admission[†] to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ one hour before the theme park opens. (Valid theme park admission required.)
- Complimentary transportation from your hotel to Universal Orlando's theme parks and Universal CityWalk™.

Room Types

STANDARD ROOM - Two queen beds with separate bath and vanity areas.

POOL VIEW ROOM - two queen beds and a view of the pool with separate bath and vanity areas.

2-BEDROOM SUITE - Suite sleeps up to 6, with 2 bedrooms, 3 queen beds, a kitchenette area with a picnic table, and a bathroom with separate bath and vanity areas.

2-BEDROOM SUITE POOL VIEW - Pool view Suite sleeps up to 6, with 2 bedrooms, 3 queen beds, a kitchenette area with a picnic table, and a bathroom with separate bath and vanity areas.

Activities

2 resort pools with kids splash area and daily activities

Fitness centre - comp for hotel guests

Games Arcade





THE
GROVE
RESORT & SPA
ORLANDO



1,200 Square Feet 1 90 Square Meters

2 Bedroom Family Suites

The Grove's 2 Bedroom Family Suite comes with 3 Full Size Beds in the room. 1 King Bed in the Master Bedroom and 2 Full Size Beds in the 2nd Bedroom. This would be perfect for families that don't like the idea of their children sharing a bed on holiday.

The 2 Bedroom **Family Suite** includes:-

- Master Bedroom with **King Bed**
- 2nd Bedroom with **2 Full Size Beds**
- Fully equipped kitchen with refrigerator, stove, microwave, dishes and silverware
- Full-size washer/dryer
- Dining room
- Separate living room with a Sofa Bed that sleeps 2
- Master bathroom with a soaking tub and separate shower & hairdryer
- Screened in balcony
- In-room safe

Max Occupancy: 6 Persons only (Due to Fire Regulations)

(If you need a room for 8 pax, you'll need to book a 3 Bed Suite)

Location of Rooms - Overlooking the Natural Resort Landscape/Courtyard Fountain

Possible Room Configurations

The extra bed in the 2nd Bedroom just means that the children/adults will not have to share or would rather sleep in a proper bed than a sofa bed

2 Pax in King Bed
2 Pax in 2 Full Size Beds
2 Pax on Sofa Bed

OR

2 Pax in King Bed
4 Pax in 2 Full Size Beds
Sofa Bed not in use





Update as of 02/10/2019

Resort Fee

For departures 1st January 2020

\$45 per room per night

For Ocean Beds customers, this is capped at 4 nights so max payment would be \$180

Resort fees have increase to due the fact they didn't realise how expensive it is to run the Water Park on resort

The Resort Fee includes:-

- Water Park Access
- Pool Access
- Fitness Centre Access
- Shuttle Service to Walt Disney World
- Business Centre/Computer Access
- Wi-Fi
- Phone Calls
- In-room Coffee

Parking Fee

\$15 per night – self parking fee

This is waived for Ocean Beds' customers

Room Types

We now have 2 Bedroom Family Suites available as stated above in the fact sheet

Housekeeping Services

Minimum of 5 nights or more will receive a full clean mid-week with trash and amenity replenishment daily