

Document for Cases -

- 1) Create Enquiry in OF Brand OH612651
- 2) Assign to Agent Vinay Gupta
- 3) Create G2B Quote and move to TD Complete
- 4) Create CSB Case (CS151075) Behalf of Enquiry (OH6121651)
- 5) Send Internal Conversation to SPP User Vinay Gupta

i). Internal Conversation In Template

Add Comment

Customer Name - Vinay Gupta

CSB Case - CS151075

OF Enquiry - OH6121651

SPP User Mail

body p

ii). Select SPP User

Send Email Notifications to All

Filter user

☐ All of SPP user	☐ Abbeygail Turner	☐ accounts accounts	☐ Adam Benmimoun	☐ Agency Test	☐ Agencytesting danox
☐ 6pm club	☐ Alside Bajramaj	☐ Amit Jain	☐ Amit Yadav	☐ Arnab QC	☐ Arnab Restrict
☐ Alfie Read	☐ Arnav TDLod	☐ Ashley Murphy	☐ Ben Leach	☐ Beyond Analysis	☐ Blue Sky
☐ Arnab Supervisor	☐ Charlotte Lennon	☐ Chloe Rodacan	☐ Daisy Stansfield	☐ Damien Collis	☐ Daniel Dunt
☐ Charlie Meakin	☐ Dave Stone	☐ david Ox	☐ Dean Dobson	☐ Diksha Jain	☐ dildar singh
☐ Daniella Patten	☐ Elliot Sheed	☐ Geoff Gould	☐ Halli Atik	☐ Jessica Parra-Braun	☐ Joanne Griffiths
☐ Dolphins Dolphins	☐ Karolina Piotrowska	☐ Kavya Yaduvanshi	☐ Kayleigh Hastings	☐ Lauren Barnes	☐ Lauren Pond
☐ Journey CRM	☐ Leng Vang	☐ Liam Audin	☐ Linda Clancy	☐ Lisa Barrington	☐ Lisa Kavadias
☐ Leanne McAuliffe	☐ Managment Sales	☐ Michaela Gordon	☐ Nabil Choudhury	☐ Natara Clarke	☐ Natasha Ahmed
☐ Lynn Rose	☐ OFT TEST	☐ Paola Mastrantonio	☐ Pooja Jangid	☐ Pooja Tiwari	☐ QC Leader QC Leader
☐ no no	☐ oqteam oqteam	☐ Ramraj Malav	☐ Rebecca Collyer	☐ Reece Adams	☐ Richard Goosetree
☐ QC Arnab Supervisor	☐ Sam Gordon	☐ Sam Taylor	☐ sarah stewart	☐ sarah stewart	☐ Sarah Test
☐ Ryan Bessent	☐ saurabh shukla	☐ Shankar Jakhar	☐ Shefali Agent Yaduvanshi	☐ Stacey Fernando	☐ Stanley Stanlick
☐ Sasha Anderson	☐ Team Cowboys	☐ Team Giants	☐ Test K	☐ The Bear	☐ Tokyo Agent
☐ Stephen Johnstone	☐ Traver Scott	☐ TUG Agency	☐ Vicky Finch	☒ Vinay Gupta	☐ Vinnie Salvatore D'Amico
☐ Trainee QC Test	☐ Wesley Angus	☐ Yogesh Kumawat			
☐ Vishvajeeet Rathore					

ii). Internal Conversation in Customer Mail

CSB System

Case Ref : CS151075

Customer Name - Vinay Gupta

CSB Case - CS151075

OF Enquiry - OH6121651

SPP User Mail

Please check SPP system for more details or click here [View Enquiry Here](#)

Previous Discussions

- 6) . Send Internal Conversation to CSB User Vinay Gupta

i). Internal Conversation in Template

Add Comment

Customer Name - Vinay Gupta

CSB Case - CS151075

OF Enquiry - OH6121651

CSB User Mail

body p

ii) . Select CSB User

☒ All of CSB user

☐ Agency Test	☐ Amit Jain	☐ Amit Yadav	☐ Annette Duncan	☐ Blue Sky	☐ Celeste Herzog
☐ Dan Ox	☐ Diksha Jain	☐ dilidar singh	☐ Elliot Sheed	☐ Geoff Goud	☐ George St Ledger
☐ Kanya Yaduvanshi	☐ Kayleigh Holloway	☐ Mayank Misra	☐ Pooja Jangid	☐ Ramraj Malavi	☐ Sam Taylor
☐ sarah stewart	☐ saurabh shukla	☐ Shefali Agent Yaduvanshi	☐ Test K	☐ Tokyo Agent	☐ Traver Scott
☒ Vinay Gupta	☐ Vishvajet Rathore				

iii) . Internal Conversation in Customer Mail

CSB System

Case Ref : CS151075

Customer Name - Vinay Gupta

CSB Case - CS151075

OF Enquiry - OH6121651

CSB User Mail

Please check CSB system for more details or click here [View Case Here](#)

7) . Send Internal Conversation to PS User Vinay Gupta

i). Internal Conversation in Template

Add Comment

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Customer Name - Vinay Gupta

CSB Case - CS151075

OF Enquiry _OH6121651

PS\User Mail

body p

Attach files with comment.

Image

You can upload maximum 20 image(s)

Browse

- ii) . Select PS User

All of PS user						
☐ Amit Yadav	☐ Amit Jain	☐ Arnab Destination	☐ Arnab Ocean Beds	☐ Celeste Herzog	☐ Dan Xu	
☐ Danielle Charman	☐ Dilksia Jain	☐ dildar singh	☐ Ernestas Naudzlinas	☐ Geoff Gould	☐ Kiran Mehta	
☐ Lauren Pond	☐ Lennon Jokhan	☐ Lisa Barrington	☐ Maria Garcia	☐ Mayank Mira	☐ Melissa Lemasters	
☐ Paola Mastroni	☐ Pooja Jangid	☐ Ralph Silva	☐ Ramraj Malav	☐ Sam Taylor	☐ Samantha Marshall	
☐ Samuel Franklin	☐ sarah stewart	☐ sarah stewart	☐ saurabh shukla	☐ Shefali Agent Yaduvanshi	☐ Solitaire Bonestell	
☐ Tokyo Agent	☒ Vinay Gupta	☐ Vinnie Salvatore D'Amico	☐ Vishvajet Rathore	☐ Yogesh Kumawat	☐ Zoe Place	

iii). Internal Conversation in Customer Mail

CSB System

Case Ref : CS151075

Customer Name - Vinay Gupta

CSB Case - CS151075

OF Enquiry - OH6121651

PS User Mail

Please check CSB system for more details or click here [View Case Here](#)

Previous Discussions

8) . Send Internal Conversation to FS User Vinay Gupta

i). Internal Conversation in Template

Add Comment

Customer Name - Vinay Gupta

CSB Case - CS151075

OF Enquiry - OH6121651

FS User Mail

body p

Attach files with comment.
Image
You can upload maximum 20 image(s)

Browse

iii) . Select FS User

- ☐ All of FS user
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| ☐ Amit Jain | ☐ Amit Yadav | ☐ Dan Ox | ☐ Diksha Jain | ☐ dildar singh | ☐ Geoff Gould |
| ☐ Journey CRM | ☐ Kiran Mehta | ☐ Mayank Misra | ☐ Pooja Jangid | ☐ Ramraj Malav | ☐ Sam Taylor |
| ☐ sarah stewart | ☐ saurabh shukla | ☐ Shefali Agent Yaduvanshi | ☐ Tokyo Agent | ☒ Vinay Gupta | ☐ Vishvajeet Rathore |

iii). Internal Conversation in Customer Mail

CSB System **Case Ref : CS151075**

Customer Name - Vinay Gupta

CSB Case - CS151075

OF Enquiry - OH6121651

FS User Mail

Previous Discussions

9) . Send Internal Conversation to CG User Vinay Gupta

i). Internal Conversation in Template

Add Comment

Customer Name - Vinay Gupta

CSB Case - CS151075

OF Enquiry - OH6121651

CG User Mail

body p

Attach files with comment.
Image
You can upload maximum 20 image(s)

Browse

ii) . Select FS User

- ☐ All of CG user
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| ☐ Agency Test | ☐ Amit Jain | ☐ Amit Yadav | ☐ Diksha Jain | ☐ dildar singh | ☐ Geoff Gould |
| ☐ Karen Hilton | ☐ Ocean Developers | ☐ Pooja Jangid | ☐ Ramraj Malav | ☐ Sam Taylor | ☐ sarah stewart |
| ☐ Shefali Agent Yaduvanshi | ☐ Tokyo Agent | ☒ Vinay Gupta | ☐ Vishvajeet Rathore | | |

iii) . Internal Conversation in Customer Mail

CSB System

Case Ref : CS151075

Customer Name - Vinay Gupta

CSB Case - CS151075

OF Enquiry - OH6121651

CG User Mail

Previous Discussions

10) . Send Internal Conversation to SPP, CSB, PS, FS, CG User Vinay Gupta
i). Internal Conversation in Template

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Customer Name - Vinay Gupta

CSB Case - CS151075

OF Enquiry _OH6121651

SPP, CSB, PS, FS, JCG User Mail

body p

Attach files with comment.

Image
You can upload maximum 20 image(s)

[Browse](#)

ii) Select SPP, CSB, PS, FS, CG Users

Send Email Notifications to All **10**

Filter user

All of 299 user

☐ Ben Ross
☐ John Reed
☐ Annie Supervisor
☐ Charles Watson
☐ Daniela Pardo
☐ Desmona Longoria
☐ Denise Oishi
☐ Lauren Houtz
☐ Dym Rios
☐ Eric
☐ Christine Supervisor
☐ Chiffir Basant
☐ Deane Anderson
☐ Deaneha Johnson
☐ Theresa O'Neil
☐ Vahneep Rathore

All of 288 user

☐ Agency Test
☐ Dan Ovi
☐ Kanya Induravathi
☐ Jason Stewart
☒ Wiley Guts

All of 285 user

☐ Amit Jain
☐ Daniela Chaman
☐ Lavinia Johnson
☐ Pooja Induravathi
☐ Sarman Pandey
☐ Tokyo Agent

All of 284 user

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☒ Wiley Guts

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iv) . Internal Conversation in Customer Mail

CSB System

Case Ref : CS151075

Customer Name - Vinay Gupta

CSB Case - CS151075

OF Enquiry - OH6121651

SPP, CSB, PS, FS, CG User Mail

Please check CSB system for more details or click here [View Case Here](#)

Previous Discussions