



Thomas Cook Airlines Ltd.

OCEAN HOLIDAYS

88-100 SOUTH STREET
RM1 1RX ROMFORD

conf. date		agency no.		booking ref.	
15.03.2016		11998		9031108-02	
adu.	chd.	inf.	departure	return	
6	0	0	07.07.16	21.07.16	

Booking - Confirmation

pos	title	name	age	remark	amount
1	Mrs	SMITHPORRITT/MICHELL			336.50
				Taxes, fees and other surcharges	133.48
				in total	
				2xStandard Meal	0.00
				FK: 28LQFE	
2	Mr	SMITHPORRITT/MARK			336.50
				Taxes, fees and other surcharges	133.48
				in total	
				2xStandard Meal	0.00
3	Mr	SMITHPORRITT/ADAM			336.50
				Taxes, fees and other surcharges	133.48
				in total	
				2xStandard Meal	0.00
4	Mr	SMITHPORRITT/LUKE			336.50
				Taxes, fees and other surcharges	133.48
				in total	
				2xStandard Meal	0.00
5	Mrs	CARN/RACHEL			336.50
				Taxes, fees and other surcharges	133.48
				in total	
				2xStandard Meal	0.00
6	Mr	SMITHPORRITT/DAMIEN			329.50
				Taxes, fees and other surcharges	60.48
				in total	
				2xStandard Meal	0.00
total amount GBP					2,739.88

Details of Taxes, fees and other surcharges

Travellers	Taxes, fees and other surcharges		per traveller in detail	
1-5	133.48	GBP	GB GBP 73.00 UB GBP 15.70 US USD 17.70	
			XA USD 5.00 XY USD 7.00 YC USD 5.50 US	
			USD 17.70 AY USD 5.60 XF USD 4.50	
6	60.48	GBP	GB GBP 0.00 UB GBP 15.70 US USD 17.70 XA	
			USD 5.00 XY USD 7.00 YC USD 5.50 US USD	
			17.70 AY USD 5.60 XF USD 4.50	

Passenger		Service
all	on 07.07.16	MANCHESTER - MIAMI M MT 830 12:10 - 16:35 (9:25h) SPO = Classic Economy Class baggage incl.: PC
all	on 21.07.16	MIAMI - MANCHESTER M MT 831 18:35 - 07:55+1 (8:20h) SPO = Classic Economy Class baggage incl.: PC Filekey: 28LQFE

Secure Flight details need to be provided
before departure.

MT = TCX/Thomas Cook Airlines UK

*****NOTE - YOUR BOOKING REFERENCE IS 9031108-02 *****

Classic: Please note the special cancellation and rebooking conditions.
Schedule and routing subject to change without notice.

on 15.03.16

A baggage allowance of one baggage item weighing max. 23 kg in Economy Class or 32 kg in Premium Economy Class applies to flights from/to USA/Canada.

Important! It is essential to find out about the important entry and transit requirements for the USA (incl. Puerto Rico), as if you do not register for the ESTA and (TSA) Secure Flight programs, you will be refused entry to the USA (and also transit through the USA). For further information please go to <https://www.thomascookairlines.com/en/flight-preparation/entry-regulations/special-requirements-for-usa.jsp>.

Please note the following advice, that Condor is obliged to indicate by the TSA: The Transportation Security Administration (TSA) requires you to provide your full name, date of birth, and gender for the purpose of watch list screening, under the authority of 49 U.S.C. section 114, the Intelligence Reform and Terrorism Prevention Act of 2004 and 49 C.F.R. parts 1540 and 1560. Failure to provide your full name, date of birth, and gender may result in denial of transport or denial of authority to enter the boarding area. TSA may share information you provide with law enforcement or intelligence agencies or others under its published system of records notice. For more on TSA privacy policies, or to review the system of records notice and the privacy impact assessment, please see the TSA Web site at www.tsa.gov.

The collection of your data for the "Secure Flight" program is valid for your booked Thomas Cook Airlines flight, including all legs operated by associate airlines. To enter your data into the API Data Form please only state the Thomas Cook Airlines leg.

Important information about your outbound flight
with Thomas Cook Airlines: CHECK-IN: Thomas Cook Airlines

HAND LUGGAGE: max. weight. 6 kg, max. dimensions 55 x 40 x 20 cm

CHECK-IN DEADLINE: please be aware that you have to finalize the check-in procedure and be in possession of your boarding-card at the latest 60 minutes prior to departure. Principally we recommend that you are at check-in 2 hours prior to departure.

Thomas Cook Airlines LATE NIGHT CHECK-IN: The night before departure, from 16:00 - 20:00 at the Thomas Cook Sundown Check-in counter, for departures with Thomas Cook Airlines up to 12:00 on the following day. This service is free until October 31 2013, after which a fee will be charged (5 GBP per person).

To book special services and for additional information about Thomas Cook Airlines, go to www.flythomascook.com.

Important Information concerning your return-flight
with Thomas Cook Airlines:

CHECK-IN: Thomas Cook Airlines

HAND LUGGAGE: max. weight. 6 kg, max. dimensions 55 x 40 x 20 cm

CLOSING DATE: You are reminded that you have to finalize your check-in procedure and have to possess your boarding-card 60 minutes prior to departure at the latest. Principally we recommend to be at the check-in 2 hours prior to departure

To book special services and for additional information about Thomas Cook Airlines, go to www.flythomascook.com.

If your flight booking is with one of our partner airlines, please note that your special service reservation is not part of your flight booking. Please inform the partner airline about any changes in your flight booking, so that your special service reservation can be adjusted.

What's Next?

Check all your details are correct:

It is a good idea to take a copy of your itinerary with you (either electronic or printed).

Special Assistance:

If you have reduced mobility or a disability and require special assistance either at the airport or onboard the flight and have not notified us of this request then please contact our pre-flights team FREE on 0800 107 3409 (Monday-Saturday, 08.00-22.00). For more information, please see <https://www.thomascookairlines.com/en/fly-with-us/special-assistance/assistance-for-passengers-with-special-needs.jsp>.

Check your visa and Advance Passenger Information requirements:

Please be aware if your destination requires Advance Passenger Information (API), you must provide this information outside of 25 hours before your flight departs for all short/medium haul flights, 80 hours for all long haul flights. Submit your API information via Manage My Booking, please see: <https://thomascookairlines.com/tcibe/tcauk/en/mybooking/login>.

For the latest travel advice and visa information please visit: <https://www.gov.uk/foreign-travel-advice>.

Check-in for your flight:

Please go <https://thomascookairlines.com/tcibe/tcauk/en/mybooking/login> and login to your booking to view full check-in options for your flights.

Print your boarding pass:

If you have checked in online, then you will be able to (re)print your boarding passes after you have logged in at Manage my booking. Please see <https://thomascookairlines.com/tcibe/tcauk/en/mybooking/login> .

Important Information

Terms and Conditions for Flight Extras:

If you have pre-booked flight services/extras (such as 'Choose Your Seat'), this confirmation updates your booking with your travel provider. These services/extras are subject to the Flight Services Terms and Conditions which can be viewed in full at: <http://www.thomascookairlines.com/en/help-contact/terms-conditions.jsp> These set out the responsibility and liability of Thomas Cook Airlines to you for the services booked. No refunds:

Thomas Cook Airlines does not allow part cancellations of passengers, dates, times or routes of any flight. Thomas Cook Airlines fares (and flight extras) are 100% non-refundable. This applies to all cancellations including but not limited to cancellations arising from a change in personal circumstances, such as the inability to travel on medical grounds. If you need to cancel your flight booking you will be charged 100% of the booking cost. If you need to cancel a flight that was part of a Package holiday, please refer to the Booking Conditions applicable at the time of booking or contact the agent/tour operator you booked with.

Airport Check-in Times:

Standard opening of Thomas Cook Airlines check-in desks vary depending on where you are travelling from and to. For UK departures, standard times are 3 hours for short/medium haul flights and 4 hours for long haul flights (+7hours flight time). For overseas departures, standard times are 2 hours for short/medium haul flights and 3 hours for long haul flights (+7hours flight time). All times are prior to the scheduled time of departure

All check-in desks close strictly 1 hour before the scheduled departure. Failure to check-in in good time will result in you being denied boarding to the flight. Please allow sufficient time to check-in for your flight.

Conditions of Contract and other Important Notices

Conditions of Carriage:

Carriage is subject to the applicable tariffs, conditions of carriage of the airline you are flying with and conditions of contract and other important notices. Please visit the following link for Conditions of Carriage if you are flying with Thomas Cook Airlines: <http://www.thomascookairlines.com/en/help-contact/terms-conditions.jsp> For other airlines, conditions of carriage are available on application at the office of the carrier.

Notice:

Passengers on a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that International Treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its amendments (the Warsaw Convention system),

may apply to the entire journey, including any portion thereof within a country. For such passengers, the applicable treaty, including special contracts of carriage embodied in any applicable tariffs, governs and may limit the liability of the carrier.

Notice of Liability Limitations:

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay. For more information, visit Notice of Liability Limitations, please see: <http://www.thomascookairlines.com/en/help-contact/terms-conditions.jsp>

Dangerous Goods (Hazardous Materials):

For safety reasons, dangerous goods must not be packed in checked or cabin (unchecked) baggage except as specifically permitted. Dangerous goods include but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidising materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. For more information, visit items not permitted in baggage, please see <http://www.thomascookairlines.com/en/flight-preparation/baggage/items-not-permitted-in-baggage.jsp>

How to make a Complaint

We are dedicated to providing you with an excellent quality and standard of service. In the event that you are unhappy with any aspect of your experience with us you can contact us via any of the following methods:

Submit a complaint via: <https://www.thomascook.com/customer-relations/>

Call us on: 01733 224814

Write to us at: Customer Relations Thomas Cook Business Park Coningsby Road Peterborough PE3 8SB United Kingdom

This sale is not protected under the ATOL scheme.

For further information see our Booking Conditions.

Your booking has been made with Thomas Cook Airlines Limited. In making your booking you have accepted and agreed to [thomascookairlines.com](http://www.thomascookairlines.com) Booking Conditions which incorporate, by reference, your carrier's booking conditions and conditions of carriage.

Thomas Cook Airlines Limited Registered Office: The Thomas Cook Business Park, Coningsby Road, Peterborough, PE3 8SB. Registered in England No. 02012379

COMPANY DETAILS

Thomas Cook Airlines Limited Registered Office: The Thomas Cook Business Park, Coningsby Road, Peterborough, PE3 8SB. Registered in England No. 02012379.

Please be reminded of the handluggage rules concerning the carriage of liquids. Info on <http://www.thomascookairlines.com/en/flight-preparation/baggage/items-not-permitted-in-baggage.jsp>

Thank you very much for your reservation!

We wish you a pleasant flight.