

## Accommodation Voucher

**Booking Reference:** OCF123919

**Lead Passenger:** MRS Charlotte Sykes

Check-In	Check-out	Nights	Accommodation Name	Room Type	Adult	Child	Inf
14-Aug-2017	28-Aug-2017	14	Highlands Reserve - Ocean - 010 1812 Northhampton Drive   County : Polk   City : davenport   State : Florida   Country : Usa Food Pack * 1	Villa	5	3	0

Please find below details of your villa accommodation, including driving directions from the Airport and instructions on using the coded lock box or keypad.

**Villa Address:** 1812 Northhampton Drive | County : Polk | City : davenport | State : Florida | Country : Usa

**Sub Division:** Highlands Reserve

**Region:** Orlando

**Zip Code:** 33897

**Villa Door Code(Lock box):** 1280

**Resort Gate Code:** Guard

**Alarm Code:** 3536

Please return the key to the home's lock box upon departure, unless otherwise instructed.

### Directions from the Airport to your home

Driving Directions from Orlando Airport to your Villa Follow the signs for the NORTH Exit out of Orlando Airport and follow the signs for the Beeline/Beach line Expressway (528) WEST. You will be passing through two tolls. Continue on this road until you reach the I-4. Take the I-4 West (towards Tampa). Continue heading WEST on the I-4 until you reach Exit 55. Exit and remain to your left where you will turn left onto HWY 27 and head North towards Clermont. Highlands Reserve will be about 5 miles down on your left hand side. After passing entrance, follow Highlands Reserve Blvd to the very end and turn right onto Birkdale Street. North Hampton Street will be further ahead on the left hand side.

A Welcome Pack will be provided in your villa on arrival, which will give you further details about your home, including the pool, general housekeeping and safety.

For any in-resort queries once you have arrived and at any point during your holiday please contact Ocean Holidays Welcome Centre.

**Ocean Holidays Welcome Centre**  
3204 Rolling Oaks Boulevard  
Kissimmee  
FL 34747

Welcome Centre Opening Hours: 8am - 10pm Mon-Fri and 9am - 10pm Sat & Sun  
Check-in 4pm  
Check-out 10am

Phone: 1-407 390 6422  
Emergency Number: 1-407 421 1584  
Fax: 1-260-454-3058

Closed: Easter Sunday, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas Day & New Year's Day

If dialling from a UK mobile, please prefix the number with 001 followed by the full number.

**We do not advise the use of GPS/SAT NAV systems to locate your vacation home, as these are not always reliable.  
Please use the provided directions to find your home for the first time.**

Reservation and payment guaranteed via Ocean Holidays Ltd.  
North House, St. Edwards Way, Romford, Essex, RM1 3AE • Tel: +44 (0)1708 759170 • Fax: +44 (0)1708 759199  
• Registered Company No: 4457795

## Using a Coded Lock Box or Keypad

Upon arrival at your villa you will see a lock device that will give you access inside. Within your arrival pack you will have received a code. Please use this code and follow the instructions below that are relevant to the type of lock provided:

### Master Lock Combination Key Safes

This type of lock box MUST have a four-digit code



#### HOW TO OPEN

1. Slide down the shutter door
2. Set the dials to match the code
3. Pull down the door release
4. The lock box should open

#### HOW TO LOCK

1. Replace the key in the lock box
2. Close the door and shuffle the numbers on the combination dials
3. Close the shutter door

---

### Supra Lock Press Button Lock Boxes

This type of lock box will operate on a two-, three- or four-digit code



#### HOW TO OPEN

1. Slide down the lock to Reset
2. Enter the four-digit code by depressing the corresponding numbers
3. Slide down the Door Release latch
4. The door will come away from the box revealing the key inside

#### HOW TO LOCK

1. Replace the key in the key box
2. Slide down the lock to Reset
3. Enter the four-digit code by depressing the corresponding numbers
4. Slide down the Door Release latch and replace the lock box door
5. When the door is securely in place, pull down the Reset button

---

### The Keypad Electronic Door Bolt

This type of lock will usually operate on a three-digit code



#### HOW TO OPEN

1. Enter the code by pressing each button once for the number indicated
2. You should hear the door unlock
3. Turn the door handle above or below the keyless lock and open the door

#### HOW TO LOCK

1. Close the door and depress the lock button
2. You should then hear the door lock
3. Test that the door has in fact locked

---

### Schalge Deadbolt Lock

This type of lock will usually operate on a four-digit code



#### HOW TO OPEN

1. Enter code and turn the knob under the keypad, this will unlock the door
2. Use the door handle underneath to open the door

#### HOW TO LOCK

1. Press the 'Schlage' button and turn the knob under the keypad

---

### The Yale Touchscreen Lock

This type of lock will usually operate on a four- to eight-digit code



#### HOW TO OPEN

1. Place your entire hand over the screen
2. The screen will light up
3. Enter your PIN and press 'X'
4. The lock will automatically unlock
5. Press down on the lever to open the door

#### HOW TO LOCK

1. Use same unlocking sequence above but instead enter 123456 and press 'X'
2. This will inform us that you have left the property