



Miss R Harris  
20 Milton Avenue  
Stretton  
Alfreton  
DE55 6GG  
United Kingdom

Date: 28/07/17

Bkg Ref: OFL20011468

Dear Miss R Harris,

We are sorry that you have chosen to cancel your forthcoming trip with us, and we hope we will be able to assist you in any future travel plans you may have.

Please find enclosed all relevant documents which set out the terms of your recent cancellations. We trust that everything is to your satisfaction, if we can be of any service in the meantime, please contact our Customer Services department on the above number.

Our Opening hours are:

Mon-Fri 0900 - 1730  
Sat 0900 - 1300  
Sun Closed

Yours sincerely

Ocean Florida

Customer Services Department