

## YOUR CAR HIRE VOUCHER

ACH-2-241156-37



Please read this important document carefully and present upon collection. If you do not present the required/valid documents at the time of collection or you do not have enough funds on your credit card, the car rental agent may refuse to release the vehicle and no funds will be reimbursed to you.

### BOOKING DETAILS



### EMERGENCY PHONE

#### 24 Hour UK Emergency Number

There is a 24 hour UK assistance for local issues: **+44 (0) 7876 683924**

Supplier:	Dollar
	The Dollar logo, featuring the word "dollar." in a bold, red, lowercase sans-serif font.
Confirmation:	H1741678184
Lead Driver's Name:	Mr Mitchell Pritchard
Car Details:	U - STAR - Ford Mustang (or similar) Standard Cabrio/Convertible Auto, A/C
<b>Pick Up</b>	<b>Drop Off</b>
Location:	MCO - Orlando International Airport, FL
Collection Date:	Wed 23 Aug 2017
Address:	9201 Airport Blvd, FL, 32827407,
Collection Time:	17:45
Opening Hours:	24 h
Rental Days:	15
Collection Instructions:	
Check In Link:	<a href="https://register.dollar.com">https://register.dollar.com</a>
Special Instructions:	
<b>Included in Your Car Hire Booking:</b>	<b>NOT included in Your Car Hire Booking:</b>
A green circle with a white checkmark inside, indicating an included service. Loss Damage Waiver , Theft Waiver , Third Party Liability , Uninsured Motor Protection , Supplementary Liability Insurance (SLI) up to one million USD , Unlimited Mileage , 1 Additional Drivers , Locally Charged Taxes , Airport/Downtown Service Fees (restrictions apply) , Breakdown Assistance	A red circle with a white X inside, indicating an excluded service. Fuel (see suppliers terms for fuel policy), Additional Extras (ie: GPS, Child seats, Additional driver, Winter equipment, One way fees, Roof racks, Out of hour charges, Crossborder fees, Young/Senior driver surcharge and Local delivery charges), Any fines and violations incurred during rental, Toll/ Congestion fees/ Emission charges, All additional items, paid locally, subject to Local Taxes

'Affordable Car Hire' is a trading name of Affordable Travel Group Limited, a company registered in England under company number 06753436, whose registered office is situated at Cambridge House 27 Cambridge Park, Wansted, London, E11 2PU ("the Company").

## Supplier Terms & Conditions

### Fuel Policy:

Full to Full (charges apply if not returned full, fuel receipt required)

Full to Empty (Pre-Pay) no refund on unused fuel

### Deliveries/Collections:

Not Available

### Payments accepted:

Visa , Mastercard , American Express , Electronic cards are not accepted , All Credit Cards must be in the lead driver's name , Debit cards are not accepted

1 credit card required in lead drivers name.

Please make sure you have a large enough limit to cover the excess/deposit.

### Excess/Deposit:

0 Excess applicable. A deposit of USD350 will be held as a deposit at the time of collection in addition to any local purchased items and fuel. The car hire company will require a deposit at pick-up and could be based on one or more of the following categories such as : Car Group, Rental Duration, Fuel Cost, Years of Driving & Rental Cost. This is also calculated on if any additional Insurance purchased or equipment rented.

### YDP:

Drivers between the age of 21 and 24 will be charged USD48 per day locally.

### License Restrictions:

Min 1 years full licence.

### Mileage:

Unlimited mileage

### Cross Border:

Cross Border (on a request basis, restrictions and charges apply) USD38 USD48

Domestic One Way Rentals (on a request basis, restrictions and charges apply)

**Age Requirements:** Minimum age required to drive the vehicle is 21 and maximum age is 99

**Local upgrades / Local Payable Items:** The rental vehicle has been chosen purposely for your needs based on the information given by you/the agency at the time of booking. If you decided to upgrade locally you are liable for all upgrade charges. Please ensure that you read all documentation thoroughly before signing. For Local payable items the prices shown are for guideline use/reference only and are subject to change at any time.

PLEASE NOTE IF YOU ARE LATER THAN THE SPECIFIED COLLECTION TIME ON YOUR VOUCHER THE SUPPLIER MAY CONSIDER THIS TO BE A 'NO SHOW' AND CLOSE YOUR BOOKING. ALWAYS SPECIFY FLIGHT NUMBERS AND ADVISE US OR THE SUPPLIER AS SOON AS YOU CAN IN CASE OF A DELAY.

**Important:** UK Driving License Changes Effective 08 June 2015, Please refer to <https://www.gov.uk/view-driving-licence>

IF YOU HAVE PURCHASED EITHER MAXI TOP-UP OR SUPERMAX INSURANCE, YOU DO NOT REQUIRE ANY ADDITIONAL INSURANCE OFFERED BY THE CAR HIRE SUPPLIER BUT YOU WILL BE LIABLE FOR THE SUPPLIERS SECURITY DEPOSIT OR EXCESS AMOUNTS TO COVER ANY DAMAGES AND THEN CLAIM FOR A REFUND UPON YOUR RETURN. PLEASE SEE VOUCHER CONDITIONS FOR DETAILS.

## Useful Information

**Mechanical / customer service difficulties:** In the unlikely event of any mechanical failure/difficulties or local customer service issues the renter must notify the rental location immediately. These queries cannot be resolved rapidly by Affordable Car Hire if a complaint has not been reported at the location.

**Other information:** At the time of collection the renter is required to sign a contract/rental agreement with the local car rental company. Once signed the renter accepts the terms and conditions of the car hire company and no refund claims for any local items signed between the client and supplier will be accepted by the Company. The Company acts as agent for the local car hire company providing the motor vehicle.

**Form(s) of ID:** A valid photo ID (Passport or National ID)

**Driving licence:** Drivers must produce a full national driving licence from their country of residence for at least one year. Licences must be written in Roman Script otherwise an International driving licence/permit will be required. All parts of a licence must be given to the car hire company. No refunds will be given for rentals rejected due to non-production of a driving licence or non-disclosed endorsements. Faxed or photocopied licences are not acceptable.

**Extensions:** Any extension to the pre-agreed rental duration as stated on this voucher is subject to a local charge to the renter unless authorized by Affordable Car Hire in the UK.

The car rental booking is held between Affordable Car Hire (ACH) and the agent who has booked the car for and on the behalf of the consumer. They act as ,an agent for the consumer, ACH hold no responsibility to the consumer should the agent default on payment, ACH have the right to cancel vouchers and charge the consumer directly.

This voucher is not your rental agreement or a legal document. Your rental agreement terms and conditions of hire and motor insurance policies will be provided for you at the car rental counter. Please read and confirm before signing as this is your legally binding document with the car rental provider.

### 24 Hour UK Emergency Number

There is a 24 hour UK assistance for collection issues only:

**+44 (0) 7876 683924**

When you call this number you will hear a message, please leave your details and we will call you back shortly.

Claims for compensation will not be accepted if the emergency procedure has not been followed.

(Please note that this is an emergency number and not for general enquires)

**Refunds and No show policy:** No refunds will be given if you fail to collect the vehicle at your specified time or if you fail to meet the driving license, passport, credit card or other documentation requirements outlined in this voucher. Neither do Affordable Car Hire provide refunds for no shows and for vehicles that are returned early.

**Failure to present a credit card, in the lead drivers name, at the time of collection and to the car rental supplier may prevent the supplier being able to hold the excess deposit on your reservation, in which case the optional Excess Waiver offered by the supplier may become compulsory to ensure you receive your rental vehicle. In this instance we would be unable to claim a refund for any insurances charged.**