



Accommodation Voucher

Voucher to be handed to Hotel at Check-in
In exchange for this voucher please provide the following service

Booking Reference: OFL20009417
Resort: Universal Orlando Resort
Accommodation Name: Hard Rock Hotel At Universal Resort
United States
Room Type: Garden View 2 Queen
Rating: 5*
Check In Date: 09/02/17 **Check Out Date:** 12/02/17
No of Travellers: Adult(s): 2, Children: 0, Infant(s): 0
Traveller Names: Mrs W Wotherspoon, Mr C Wotherspoon
Board Type: Room Only
Supplier Ref: ATG_0117010901

Client Notes:

If you are unwell whilst on holiday you must report this to the hotel reception as well as our local handling agent who will be able to provide assistance. Contact details can be found at the bottom of this voucher.

Where you have a complaint while staying at your accommodation we ask that you inform the hotel management immediately, give them chance to resolve your problem. Where you are unable to resolve the problem please call/ email Triton Rooms, contact information below.

Triton Rooms Customer Service: 0844 844 0855 (Option 2) or email customerservices@tritonrooms.com

Should you not follow the above process you may lose the right to any compensation or complaint upon return to the UK because this will deny the Supplier the opportunity to rectify your problem whilst on resort.

If there are any discrepancies on arrival at your destination please contact Triton Rooms on the below, this number is for overseas assistance and not for complaints.

Overseas Assistance No: 407-224-9999

Important Information

Vouchers

Upon receipt of your vouchers please check to make sure the information is correct and notify your Travel Agent immediately where there is an error or any information you are not clear on.

www.ocean-florida.co.uk

T: 0845 241 7691 E: info@ocean-florida.co.uk

Ocean Holidays Ltd, North House, St. Edwards Way, Romford, RM1 3AE



Accommodation Voucher

Supplement (If Any):



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Accommodation Name: Hard Rock Hotel At Universal Resort
United States
Room Type: Garden View 2 Queen
Rating: 5*
Check In Date: 09/02/17 **Check Out Date:** 12/02/17
No of Travellers: Adult(s): 2, Children: 0, Infant(s): 0
Traveller Names: Mr G Wotherspoon, Mr J Wotherspoon
Board Type: Room Only
Supplier Ref: ATG_0117010901

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Booking Reference: OFL20009417
Resort: Disney Hotels (FL)
Accommodation Name: Disney's Animal Kingdom Lodge
United States
Room Type: Pool View Room
Rating: Deluxe
Check In Date: 12/02/17 **Check Out Date:** 19/02/17
No of Travellers: Adult(s): 2, Children: 0, Infant(s): 0
Traveller Names: Mrs W Wotherspoon, Mr C Wotherspoon
Board Type: Room Only
Supplier Ref: 17172650

Supplement (If Any):

Disney's Magical Express
14-Day Ultimate Ticket
Disney Dining Plan



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Voucher to be handed to Hotel at Check-in
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Booking Reference: OFL20009417
Resort: Disney Hotels (FL)
Accommodation Name: Disney's Animal Kingdom Lodge
United States
Room Type: Pool View Room
Rating: Deluxe
Check In Date: 12/02/17 **Check Out Date:** 19/02/17
No of Travellers: Adult(s): 2, Children: 0, Infant(s): 0
Traveller Names: Mr G Wotherspoon, Mr C Wotherspoon
Board Type: Room Only
Supplier Ref: 17172654

Supplement (If Any):
14-Day Ultimate Ticket
Disney Dining Plan
Disney's Magical Express