

Car Hire Voucher

Supplier Name	Avis
Affordable Car Hire Reference Number:	ACH-2-216582-35
Agency	Como Street Travel Ltd ta Travelox ta Ocean-Florida.com (U0898)
Client Name	Mr Christian Garrod
Confirmation	38324353GB4
Rate Code	W3
CD Code	K1234000
Included	All Additional Drivers
Car Group	P - FVAR - Ford E350 12 Se (or similar)
Insurance Cover	platinum
Collection Details	

Location	LAX - Los Angeles International Airport, CA	Collection Date	Sat 01 Apr 2017
Address	Los Angeles International Apt, 9217 Airport Boulevard (Avis),	Collection Time	14:00
Collection Instructions	(1) 310-342-9200		
Opening Hours	24 h	No. of Days	10

Return Details

Location	LAX - Los Angeles International Airport, CA	Return Date	Tue 11 Apr 2017
Address	Los Angeles International Apt, 9217 Airport Boulevard (Avis),	Return Time	09:00
Collection Instructions	(1) 310-342-9200		
Opening Hours	24 h		

Special Requirements

If your rental is outside of opening hours a local charge may apply

DON'T FORGET YOUR FULL DRIVING LICENSE & CREDIT CARD WHICH MUST BE IN THE NAME OF THE LEAD DRIVER
24 HR UK ASSISTANCE FOR COLLECTION ISSUES ONLY +44 (0) 7876 683924
PLEASE MAKE A NOTE OF THIS NUMBER AS CLAIMS FOR COMPENSATION WILL NOT BE ACCEPTED IF THE EMERGENCY
PROCEDURE HAS NOT BEEN FOLLOWED

Please note that this is an emergency number and not for general enquires



Call to speak to our experts
0345 9000 420

CLIENT COPY IMPORTANT INFORMATION - PLEASE READ

DONT FORGET YOUR FULL DRIVING LICENSE & CREDIT CARD WHICH MUST BE IN THE NAME OF THE LEAD DRIVER

UK DRIVING LICENCE CHANGES - EFFECTIVE 8 June 2015. [READ MORE](#)

ANY ADDITIONAL DRIVERS MAY ALSO NEED A CREDIT CARD

THERE IS A 24 HR UK ASSISTANCE FOR COLLECTION ISSUES ONLY

+44 (0) 7876 683924

WHEN YOU RING THIS NUMBER YOU WILL HEAR A MESSAGE, PLEASE LEAVE YOUR DETAILS AND WE WILL RING YOU BACK SHORTLY

CLAIMS FOR COMPENSATION WILL NOT BE ACCEPTED IF THE EMERGENCY PROCEDURE HAS NOT BEEN FOLLOWED

(Please note that this is an emergency number and not for general enquires)

PLEASE READ EVERYTHING BEFORE YOU SIGN AND INITIAL THE RENTAL AGREEMENT IT IS A LEGALLY BINDING DOCUMENT AND YOU WILL BE LIABLE FOR ALL CHARGES THAT YOU HAVE AGREED TO

IF YOU HAVE A PROBLEM WITH YOUR VEHICLE DURING THE RENTAL YOU MUST CONTACT THE CAR RENTAL SUPPLIER AS YOUR CONTRACT IS WITH THEM AND, AGAIN, CLAIMS FOR COMPENSATION WILL NOT BE ACCEPTED IF THE CORRECT PROCEDURE HAS NOT BEEN FOLLOWED

ALL CUSTOMER SERVICE ISSUES ARISING FROM YOUR RENTAL MUST BE SUBMITTED WITHIN A MAXIMUM OF 28 DAYS AFTER YOU HAVE RETURNED YOUR VEHICLE

IF YOU HAVE PURCHASED EITHER MAXI TOP-UP OR SUPERMAX INSURANCE, YOU DO NOT REQUIRE ANY ADDITIONAL INSURANCE OFFERED BY THE CAR HIRE SUPPLIER BUT YOU WILL BE LIABLE FOR THE SUPPLIERS SECURITY DEPOSIT OR EXCESS AMOUNTS TO COVER ANY DAMAGES AND THEN CLAIM FOR A REFUND UPON YOUR RETURN. PLEASE SEE VOUCHER CONDITIONS FOR DETAILS.

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Please read the Terms & Conditions on the attached sheet

Important Information

Your Car Hire Booking Includes:

- Local Tax (TAX)
- Collision Damage Waiver (CDW)
- Theft Protection (TP)
- Airport/ City/ Other surcharge (unless otherwise stated)
- Unlimited Mileage (unless otherwise stated)
- Vehicle Registration Fee (unless otherwise stated)

NOT included in Your Car Hire Booking:

- Fuel (see suppliers terms for fuel policy)
- Additional Extras (ie: GPS, Child seats, Additional driver, Winter equipment, One way fees, Roof racks, Out of hour charges, Cross-border fees, Young/Senior driver surcharge and Local delivery charges)
- Any fines and violations incurred during rental
- Toll/ Congestion fees/ Emission charges
- All additional items, paid locally, subject to Local Taxes

Voucher Conditions

PLEASE NOTE YOUR CAR HIRE IS A FULLY INCLUSIVE RENTAL. YOU DO NOT NEED TO PURCHASE ADDITIONAL INSURANCES FOR YOUR RENTAL. SHOULD YOU SIGN OR PURCHASE ANY OTHER ADDITIONAL INSURANCES AFFORDABLE CAR HIRE CANNOT BE HELD RESPONSIBLE FOR THESE ADDITIONAL CHARGES.

DEPOSIT / FUEL DEPOSIT: A deposit will be required on collection and will vary between supplier and destination. The value of the deposit will depend on the collision damage excess amount required by the supplier, cash deposits are not accepted (unless stated otherwise). Fuel deposits vary by supplier, please check the fuel policy at the time of booking and when you collect your car rental.

REIMBURSEMENTS: No refunds will be given for partially used vouchers failure to collect your vehicle at the pre booked date and time or rentals denied due to inadequate documents supplied by the renters.

LOCAL UPGRADES: The rental vehicle has been chosen purposely for your needs based on the information given by you/the agency at the time of booking. If you decided to upgrade locally you are liable for all upgrade charges. Please ensure that you read all documentation thoroughly before signing.

MECHANICAL / CUSTOMER SERVICE DIFFICULTIES: In the unlikely event of any mechanical failure/difficulties or local customer service issues the renter must notify the rental location immediately. These queries cannot be resolved rapidly by Affordable Car Hire if a complaint has not been catalogued at the location.

EXCESS AND INSURANCE EXCLUSIONS: In the event of an accident the local car rental company may charge you an excess. Many rental companies will offer an excess waiver/reduction for a small daily fee. Most car rental insurance will not cover damage to windows, windscreens, tyres, antennae, car locks, windshield wipers, mirrors, car jacks, hub caps, alloy wheels, wheel rims, lights, petrol caps, fuel errors, damage to child seats and baby seats, the interior, the roof, the underside, lost or damaged keys or damage caused recklessly or willfully or due to negligence and towing charges, off road or on unmarked roads. The renter may therefore be liable for the cost of this damage.

OTHER INFORMATION: Affordable Car Hire acts as an agent for a number of car rental companies. At the time of collection the renter is required to sign a contract/rental agreement with the local car rental company. Please ensure you have read this contract fully and have checked with the suppliers if you are unsure of any details. Once signed the renter accepts the terms and conditions of the company and it agents reserve the right, at their discretion, to refuse rental to any person. Affordable Car Hire will not and shall not accept responsibility for delays (Please Note: Affordable Car Hire do NOT hold responsibility should there be a waiting time during peak hours/season of up to 3 hours when collecting a vehicle.), damages, loss or changes arising from circumstances outside its control.

ADDITIONAL EXTRAS: Any extras which are booked but paid for locally will be subject to local taxes and surcharges. This will include one way fees, child seats, roof/ski racks, snow tyres/chains, additional drivers, border fees, out of hours charges and delivery charges.

DRIVING LICENCE: Drivers must hold and produce at car rental collection a full national driving licence from their country of residence for at least one year. (In some cases an International driving permit maybe required, please check at the time of booking). Licences issued overseas must clearly identifiable as a driving licence, otherwise an International driving licence will be required. Drivers holding a photocard British driving licence must also present paper endorsement sheet that was issued with the licence. In certain locations and for some car types, drivers must have held a full licence for minimum of 3 years. It is the drivers responsibility to ensure that he/she has the appropriate driving licence. Our reservation agent must be informed of any endorsements on the drivers licence, as we may not be able to take your booking. No refunds will be given for rentals rejected due to non-production of a driving licence or non-disclosed endorsements. Faxed or photocopied licences are not acceptable.

DRIVING AGE & REQUIREMENTS: If you are under 25 years old please inform our reservation staff at the time of booking. Age restrictions may apply in certain destinations and in some cases there may be a young drivers charge payable locally.

CROSS BORDER: If driving across different countries, states or provinces check this is allowed with the supplier before doing so. Failure to obtain prior authorisation may result in the renters insurance policy being void and the renter would then be subject to all charges personally.

EXTENSIONS: Any extension to the pre agreed rental duration as stated on this voucher is subject to a local charge to the renter unless authorized by Affordable Car Hire in the UK.

DAMAGE EXCESS WAIVER: If you have pre paid the damage excess waiver in the UK through Affordable Car Hire (SuperMax Insurance) or your local travel agent you are still liable for the excess to the rental supplier. Upon your return please provide Halo: Tel 0844 826 6563 or email halocarhireclaims@chubb.com with the correct paperwork as per the terms and conditions of the damage excess waiver policy and a refund of the excess paid will be sent within 28 days.

The car rental booking is held between Affordable Car Hire (ACH) and the agent who has booked the car for and on the behalf of the consumer. They act as ,an agent for the consumer, ACH hold no responsibility to the consumer should the agent default on payment, ACH have the right to cancel vouchers and charge the consumer directly.

This voucher is not your rental agreement or a legal document. Your rental agreement terms and conditions of hire and motor insurance policies will be provided for you at the car rental counter. Please read and confirm before signing as this is your legally binding document with the car rental provider.

Please note the following Car Hire Suppliers Important Information

Driving Age Requirements: Min age is 21 years old with a minimum of 1 years experience.

Drivers between 21-24 years old, are subject to a local Young Drivers Surcharge

Avis Package includes 3 Free Additional Drivers.

Rates are not valid for US or Canadian Citizens or holders of a US or Canadian License.

Fuel Deposit Requirements: First tank of fuel is free of charge, return the car empty - no refunds on unsued fuel

Deposit Requirements: Credit Card Essential - Clients are required to leave a deposit for any estimated charges not included in the rental.

Supplier Terms and Conditions Link: <http://www.affordablecarhire.com/en/index/terms/id/ACH-2-216582-35/voucherlang/en>

Excesses: Zero Excess