



## Accommodation Voucher

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**Voucher to be handed to Hotel at Check-in**  
**In exchange for this voucher please provide the following service**

**Booking Reference:** OFL20009165  
**Resort:** Universal Orlando Resort  
**Accommodation Name:** Universal's Cabana Bay Resort  
United States  
**Room Type:** Courtyard Family Suite  
**Rating:** 4\*  
**Check In Date:** 05/04/17      **Check Out Date:** 12/04/17  
**No of Travellers:** Adult(s): 4, Children: 0, Infant(s): 0  
**Traveller Names:** Mrs D Phillips, Mr A Phillips, Mr T Phillips, Miss L Phillips  
**Board Type:** Room Only  
**Supplier Ref:** W3Q5C089

**Supplement (If Any):**



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**In exchange for this voucher please provide the following service**

**Booking Reference:** OFL20009165  
**Resort:** Orlando International Drive (FL)  
**Accommodation Name:** Doubletree by Hilton Orlando at SeaWorld  
**Room Type:** Standard - 1 Bed  
**Rating:** 3.0  
**Check In Date:** 12/04/17      **Check Out Date:** 19/04/17  
**No of Travellers:** Adult(s): 2, Children: 0, Infant(s): 0  
**Traveller Names:** Mr A Phillips, Mr T Phillips  
**Board Type:** Room Only  
**Supplier Ref:** 1616328

**Client Notes:**

**IN RESORT CONTACT DETAILS**

24 Hour Telephone 001 407 212 3535

Emergency Telephone 001 407 212 3535

\* Hotel and room taxes are included. Incidentals, Resort Fees and City Taxes are all payable locally. These cannot be prepaid.

**Important Information**

Please note that renovation is currently taking place in the property: Property completely removed building 13 to make-way for new 20,000 square foot ballroom. Site work is on-schedule and will be completed over the next two weeks then the ballroom concrete pad will be installed during December 2 – 6, 2016. The removal of the Spa and Fitness Center has taken place. The new Fitness Center is located on the first floor of the Tower building. The Spa location is being transformed into the two new Palm Boardrooms and these will be completed around year-end. The Spa services are no longer on-property. The partner hotel the Hilton Orlando, near the resort, offers Spa Services available to the guests. Meeting and event guest access to the Lakes Conference Center is located along resort buildings 14 -18. Limited pathways to the Lakes Conference center take you around the exciting new Palm Promenade courtyard expansion. The new Palm Promenade will be completed by the end of June, 2017. The current work to the Lakes Conference Center and the Palm Promenade do not impact the guest experience. These new changes are taking



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place on the east side of the property away from the main and family fun pools. The property has a green screen wall along International Drive and the corner of Westwood Boulevard. The wall of screen is to protect any items from traveling out of the construction area and it covers all the exciting work taking place behind the wall. The new outdoor courtyard build has received all of the underground pipe and drainage work. The new Majestic ballroom concrete foundation pour is taking place. The new and expanded fitness center is taking shape on the first floor of the tower building. The trees have been removed from the front of the tower building to make way for the new covered walkways. The front entrance patio of the Ocean's Ballroom has been enclosed to start the new ballroom lobby enhancements. - 290117

**Errata:**

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**Supplement (If Any):**



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**In exchange for this voucher please provide the following service**

**Booking Reference:** OFL20009165  
**Resort:** Orlando International Drive (FL)  
**Accommodation Name:** Doubletree by Hilton Orlando at SeaWorld  
  
**Room Type:** Resort Room  
**Rating:** 3.5  
**Check In Date:** 12/04/17      **Check Out Date:** 19/04/17  
**No of Travellers:** Adult(s): 2, Children: 0, Infant(s): 0  
**Traveller Names:** Miss L Phillips, Mrs D Phillips  
**Board Type:** Room Only  
**Supplier Ref:** 1616330

### Client Notes:

\* Hotel and room taxes are included. Incidentals, Resort Fees and City Taxes are all payable locally. These cannot be prepaid.

#### Important Information

Please note that renovation is currently taking place in the property: Property completely removed building 13 to make-way for new 20,000 square foot ballroom. Site work is on-schedule and will be completed over the next two weeks then the ballroom concrete pad will be installed during December 2 – 6, 2016. The removal of the Spa and Fitness Center has taken place. The new Fitness Center is located on the first floor of the Tower building. The Spa location is being transformed into the two new Palm Boardrooms and these will be completed around year-end. The Spa services are no longer on-property. The partner hotel the Hilton Orlando, near the resort, offers Spa Services available to the guests. Meeting and event guest access to the Lakes Conference Center is located along resort buildings 14 -18. Limited pathways to the Lakes Conference center take you around the exciting new Palm Promenade courtyard expansion. The new Palm Promenade will be completed by the end of June, 2017. The current work to the Lakes Conference Center and the Palm Promenade do not impact the guest experience. These new changes are taking place on the east side of the property away from the main and family fun pools. The property has a green screen wall along International Drive and the corner of Westwood Boulevard. The wall of screen is to protect any items from traveling out of the construction area and it covers all the exciting work taking place behind the wall. The new outdoor courtyard build has received all of the underground pipe and



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In the event of any problems or difficulties you must contact the hotel immediately, so they have the opportunity to rectify the situation from the outset. If you are unable to resolve matters to your satisfaction please contact our local agent their number shown above. Failure to report any issues in resort could invalidate any claims made upon your return.

Emergency Contact Name

GETABED

Emergency Number 1

+44-1273-429-007

Emergency Number 2

**Errata:**

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**Supplement (If Any):**