

**Test**

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04/08/21  
Booking Ref. TEST3539

We would like to thank you for making your reservation with Test to Yokohama on 31 August 2022.

Please find enclosed all relevant documents for your forthcoming trip. If you have not received all the documents stated below, contact our Administration Department immediately on .

ATOL Certificate

Retail Sales Invoice

TOD/Ticketless Letter

(Your tickets will be forwarded approximately 7-10 days before departure.)

Please also check that all passengers names are spelt correctly, all titles are identical to the passport and advise us immediately, of any errors or discrepancies in your full address or confirmed booking details.

It is also essential that a valid passport is held by all passengers and it is your responsibility to obtain any relevant visas or vaccinations. Visa information can be obtained from the British Embassy and necessary vaccinations can be obtained from your doctor. We must also advise that if you do not hold a valid travel insurance policy, you can be refused boarding by the airline.

In the unlikely event of any problems in resort, these must be reported to the hotel/overseas agent. All the relevant contact numbers can be found on your documentation. If matters are not resolved to your satisfaction, you are required to call us and we will attempt to resolve matters immediately. If problems are not reported in resort, we cannot accept any complaint upon your return to UK.

Some flights must be re-confirmed to ensure a schedule change hasn't occurred. It is your responsibility to confirm all return flight details 24-48 hours prior to departure, from your destination. The relevant numbers will be on your tickets/itinerary.

We trust that everything is to your satisfaction and wish you a most enjoyable trip. If we can be of any service in the meantime, please contact our Administration Department on the above number.

Yours sincerely  
Test Administration Department