



Mrs P Web

18 May 2021

Flat 2
Sail Court
15 Newport Avenue
London
E14 2DQ
United Kingdom

Dear Mrs P Web

We would like to thank you for making your reservation with Winged Boots.

If you require any assistance in making any amendments to your reservation, please contact your Personal Travel Manager who will be able to help you.

Please find attached your booking invoice and all relevant travel documents will be emailed to you approximately 7-10 days prior to departure.

Please check that all passengers' titles and names are spelt correctly and have been booked exactly as they appear on your passport. Please also check all booking details carefully and advise Winged Boots immediately of any errors, discrepancies or omissions as Winged Boots will not accept responsibility for any problems encountered or costs incurred if this policy is not adhered to.

Kindly note that your balance due date is shown on your paperwork that's enclosed. We accept all major credit and debit cards excluding American Express.

We also accept bank transfers and you can find our banking information below:

NATWEST BANK

Company Name: Ocean Holidays Ltd
Account number 46020896
Sort code 50-41-01
BIC NWBKGB2L
IBAN GB44NWBK50410146020896
Piccadilly and New Bond Street Branch

May we take this opportunity to wish you a pleasant holiday and if we can be of any further assistance, please do not hesitate to contact us.

Best Wishes

Winged Boots

WINGED BOOTS

0203 816 0985 | info@wingedboots.co.uk
wingedboots.co.uk
Part of Ocean Holidays Ltd

OCEAN HOLIDAYS LTD

North House, St Edwards Way, Romford, RM1 3AE
Company Reg 08573713 | VAT No. 178189753
A Fully Bonded Travel Company | ATOL T7523 | TTA U0898



Accredited
Agent

CONFIRMATION INVOICE

Passenger List

A: Pooja Web

Products

Car Hire:

15 Passenger Van

Number of Seats: 12

Transmission:

Gold Insurance (Inc up to 4 Drivers)

Additional Extra:

Card Charge

Additional Extra:

Card Charge

All bookings are bound by our terms and conditions, for full details please visit <http://www.wingedboots.co.uk/terms-conditions>

Please ensure that you have a valid passport with the correct validity for the country you are travelling to and that you have adequate travel insurance and any appropriate visas for the countries that you are visiting – we are happy to help with any questions.

Please be aware that all card payments will show on your account as 'Ocean Holidays'

Total Price:	£150.00
Deposit:	£15.00
Balance: (Due 05/10/22)	£115.00
Total Paid:	£ 35.00

IMPORTANT INFORMATION

Things to Remember

Please check that your documents are correct and that all passengers' titles and names are spelt correctly and have been booked exactly as they appear on your passport. You must check all booking details carefully and advise Winged Boots immediately of any errors, discrepancies or omissions as Winged Boots will not accept responsibility for any problems encountered or costs incurred if this policy is not adhered to.

Kindly note that it is your responsibility to ensure that you and all of your party fully adhere to the entry requirements for the country or countries that you are travelling to. Further information can be found on the following link: <https://www.gov.uk/foreign-travel-advice>. This link provides all current passport and visa requirements for the country or countries you are travelling to. The information we provide is a guideline only and is subject to change therefore we advise you check prior to departure using the foreign travel advice link shown. Winged Boots is unable to accept any responsibility if you cannot travel because you have not complied with any passport, entry or immigration requirements.

Insurance

This is an essential requirement of any holiday so please ensure you take out adequate insurance.

Disabilities and Medical Conditions

If you have any medical conditions or disabilities which may affect your holiday, please inform Winged Boots so that we may assist you in considering the suitability of the arrangements needed. If you're planning to travel outside the UK, you may need to be vaccinated against some of the serious diseases found in other parts of the world. Vaccinations are available to protect you against infections such as yellow fever, typhoid and hepatitis A. If possible, see your GP or a private travel clinic at least 8 weeks before you're due to travel. You can find out which vaccinations are necessary or recommended for the areas you'll be visiting on this website:

<https://travelhealthpro.org.uk/countries>

Airline Online Check-in, Flight Seat Requests and Infant Seats

We strongly advise that you check-in online when available to do so on the airline's website. Your airline reference will be available once your balance has been paid. Winged Boots advise you to also add your personal details into the airline's website. The airline will advise you of any last-minute schedule changes or delays to your flight(s). Some airlines allow you to pre-book your seats in advance, however this may be chargeable. Please speak to your Personal Travel Manager to arrange this, however, should you hold an executive membership card with the relevant airline, you may be able to do this at no charge.

Online check-in is advised and airlines allow you to do this from 24-72 hours prior to departure. When checking-in online you can allocate your seats and print your boarding passes.

Airlines may change seats allocated to you for operational or safety reasons, for persons with reduced mobility or where otherwise deemed necessary. Seat selection and allocation is at the discretion of the airline and is beyond the control of Winged Boots.

When travelling with an infant, they will be required to sit on your lap. We can request bassinet seats for infants under the age of 1, however priority will be given by the airline to the youngest passengers. If you have booked a seat and paid for a seat for your infant, bassinets cannot be requested.

Baggage Information

Baggage allowances do vary depending on the airline, route and class of travel. Please check hand and/or checked baggage security restrictions prior to your departure date with the relevant airline. Winged Boots travel documents will advise you of your baggage allowance and/or permitted weight allowance. If travelling by seaplane or smaller aircraft, baggage allowance's might be restricted. Please note that airlines will charge locally for excess baggage. Depending on which country you are travelling to/from there may be some restrictions to what you can and cannot take on board with you. This is your responsibility to ensure you adhere to local custom requirements.

IMPORTANT INFORMATION

Advanced Passenger Information

Advanced Passenger Information (API) refers to information from your passport that must be provided to specific authorities before you fly, allowing authorities to make routine identity checks on passengers before arrival. It may also be called APIS, Secure Flight or E-Borders. If this information is requested by us then it is mandatory, as we have been requested by the airline to provide this information prior to your departure.

Accommodation

Check-in is available between 14:00 - 16:00 depending on the property. Should your accommodation not be ready at the time you arrive, you may be able to pay an additional charge to check-in to your room early. This is at the discretion of the property and prices may vary. If you would like to guarantee early check-in, then we advise you to pre-book an extra nights accommodation to check-in the day before you are due to arrive. Please speak to your Personal Travel Manager to arrange this for you. Any early check-in requests are subject to availability and the hotel's discretion.

When traveling with children and/or infants please let us know in advance if you require any equipment such as cots, bed rails, sterilisers etc and we will request this on your behalf (subject to availability of the property). Please ensure you have familiarised yourself with the accommodation facilities, dimensions and configuration prior to travel to ensure that what you have confirmed is suitable for your requirements.

Resort Fees & Security Deposits

Some properties may charge a local tax and/or resort fee that is not included in your pre-paid reservation and is payable in resort in the local currency. Facilities such as, but not limited to, leisure equipment or beach amenities featured at hotels are not always inclusive and you may incur a mandatory fee upon check-in/check-out at the hotel in the local currency.

Some properties require a security deposit upon check-in. The cost of which varies depending on the property. Please ensure that you travel with a credit card as most hotels do not accept cash should they require the deposit to be held.

You may be required to pay a departure tax as per local Government law. This is payable at the departure airport in the local currency and may need to be paid in cash.

Vehicle Hire

When hiring a car, the lead driver will be required to provide a credit card (not a bank debit card) that matches the driver's name and a full driving licence before the car can be rented. Any additional drivers will also be required to show their full driving licence and additional insurance charges may apply. Full terms and conditions of the rental will be available on your voucher. Please ensure you read this before you travel. Any additional extras that are pre-booked may be payable locally. Please check with your Personal Travel Manager who will confirm this. Please note that if you chose to sign and purchase any additional items directly from the car rental company when you collect the vehicle, we are not able to address any related complaint should they occur.

Transfers

If you have arranged a transfer through Winged Boots, you will receive a voucher as part of your travel documents containing information on how and where to meet your driver and/or representative. Once you have collected your luggage and have made your way through immigration, please approach your driver in the designated area as per your voucher. Should you have difficulty locating the driver, please refer to the telephone number on the voucher provided.

Please note additional extras such as child/booster seats need to be pre-booked before your depart and may incur additional costs. Some countries require these to be pre-booked by law.

In resort, your ground handler would normally contact you 24-hours prior to your departure to reconfirm your pick-up time and location with you. In the unlikely event that you have not heard from your ground handler, please use the telephone number on your voucher to contact them to confirm. Please refer to the same telephone number should your transfer be more than 15 minutes later than the confirmed pick-up time.