



Mrs P H

Flat 2
Sail Court
London
E14 2DQ
United Kingdom

08 November 2024

Booking Ref: OFH17

Ocean Florida would like to thank you for making your reservation with us.

Please find attached details of your travel arrangements booked with Ocean Florida. If you have not received all the documents stated below, please contact our Operations Department as soon as possible. Our Operations Team can be contacted via your Manage My Booking portal or by calling 0203 814 2198.

Within your invoice you will find full details of your booking. Please check all booking details carefully and advise Ocean Florida immediately of any errors, discrepancies or omissions.

Please also check that all passengers' titles and names are spelt correctly and have been booked exactly as they appear on your passports, including middle names.

Retail Sales Invoice

Booking Conditions

www.ocean-florida.co.uk

T: 0203 814 2198 **E:** operations@ocean-florida.co.uk

Ocean Holidays Ltd, Floor 9, North House, St. Edwards Way, Romford, Essex, RM1 3AE

Accessing your documents via Manage My Booking.

The Manage My Booking section of our website allows you to view and download your travel documents and make additional payments or settle the balance of your holiday.

Please note that tickets and vouchers may not be available until approximately 7 – 14 days prior to travel.

Please visit <http://www.ocean-florida.co.uk/managemybooking>.

You will require the following reference to log in: OH618083

Please note:

When travelling to the USA it is a mandatory requirement to complete a visa waiver form ESTA prior to your visit. Check or complete your ESTA application at <https://esta.cbp.dhs.gov>

Flights

If your booking includes flights your flight reference will be available no later than 12 weeks prior to departure. This is when you can pre-book services such as seat selection and meal requests. Alternatively, some airlines do offer free bookable seats 24 hours prior to departure.

It may be a mandatory requirement to supply your airline with your API (Advanced Passenger Information) prior to departure. You can complete this information directly on the airline's website.

Most airlines allow for online check-in within 24 hours of your flight (outbound and inbound); this can be carried out directly on the airlines website and many offer the facility to print off boarding passes in advance of your airport arrival.

Car Hire

If your booking includes car hire a credit card in the name of the lead driver is required with sufficient funds as a security deposit.

Insurance

Please be advised you must have an adequate travel insurance policy to be in place to ensure cover for your whole party's needs. It is imperative that this is purchased from the time of booking to cover you and your party for cancellations due to unforeseen circumstances.

For further pre and post departure queries please visit our Frequently Asked Questions page at

<http://www.ocean-florida.co.uk/faq/home/>

We hope you have an incredible trip and if there is anything that we can assist you with in the meantime, please do not hesitate to contact us.

Your sincerely,
Ocean Florida

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