

Test
Ocean Holidays Ltd
North House
St. Edwards Way
Romford
RM1 3AE
Essex
United Kingdom



Work: 00 44 0845 241 7691
Reservations: 00 44 0845 241 7691
Customer services: 00 44 0845 241 7691
Accounts: 00 44 0845 241 7691
Email: operations@ocean-holidays.co.uk
Website: www.ocean-florida.co.uk

Rainscorp
32 Bancroft Chase
Hornchurch
Essex
RM12 4DR
United Kingdom

08/04/25
Booking Ref. TEST9124

We would like to thank you for making your reservation with Test to Orlando Intl Airport on 20 April 2026.

Please find enclosed all relevant documents for your forthcoming trip. If you have not received all the documents stated below, contact our Administration Department immediately on .

Retail Sales Invoice

Car Hire Voucher(s)

(Your tickets will be forwarded approximately 7-10 days before departure.)

Please also check that all passengers names are spelt correctly, all titles are identical to the passport and advise us immediately, of any errors or discrepancies in your full address or confirmed booking details.

It is also essential that a valid passport is held by all passengers and it is your responsibility to obtain any relevant visas or vaccinations. Visa information can be obtained from the British Embassy and necessary vaccinations can be obtained from your doctor. We must also advise that if you do not hold a valid travel insurance policy, you can be refused boarding by the airline.

In the unlikely event of any problems in resort, these must be reported to the hotel/overseas agent. All the relevant contact numbers can be found on your documentation. If matters are not resolved to your satisfaction, you are required to call us and we will attempt to resolve matters immediately. If problems are not reported in resort, we cannot accept any complaint upon your return to UK.

Some flights must be re-confirmed to ensure a schedule change hasn't occurred. It is your responsibility to confirm all return flight details 24-48 hours prior to departure, from your destination. The relevant numbers will be on your tickets/itinerary.

We trust that everything is to your satisfaction and wish you a most enjoyable trip. If we can be of any service in the meantime, please contact our Administration Department on the above number.

Yours sincerely
Test Administration Department