

Accessibility Checklist

Tell us about you, so we can make sure your holiday is amazing!

Your holiday is important to us. If you have a disability or medical condition that requires special transport, accommodation, equipment or medication we strongly recommend that you fill in this form. You only need to share with us what you feel comfortable with, but we can assure you that any information you provide will be treated absolutely confidentially. We will use your answers to ensure that the transport, facilities and services are all in place for you to have a stress free adventure.

Your Details

Lead Passenger Name :*

Accessible Sam

Enquiry Reference Number:*

OH617806

Number of passengers that
require assistance?*

<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1	2	3	4	5	6

Passenger 1 Name:*

Sam One

Passenger 2 Name:*

Sam Two

How Can We Help?

Passenger 1 "Sam One"

Will you be answering this form on behalf of yourself or someone else in your party? *

☐

Myself

☒

Sam One

How would you describe the area(s) in which Sam One may require special assistance? Please tick all that apply*

☒

Physical

☐

Vision

☐

Hearing

☐

Cognitive

☐

Other (please specify)

Getting Around

Can Sam One walk more than 500 metres (0.3 miles) without assistance?*

You may not always need assistance, but sometimes the distances at an airport or on a ship can be longer than you think.

☒

Yes

☐

No

Can Sam One walk or travel on their own in an unfamiliar place without assistance?*

For example, you may have visual impairment or become confused in unfamiliar places such as the airport.

☒ Yes ☐ No

Does Sam One use a wheelchair whilst travelling?*

☒ Yes ☐ No

Would you like us to send you a complimentary Hidden Disabilities Sunflower lanyard for Sam One? *

☐ Yes ☒ No

Wheelchair Details

Will Sam One be taking their own wheelchair?

☐ Yes ☒ No

Will Sam One need a wheelchair or mobility scooter at the airport or the destination resort?

☐ Yes ☒ No

Is their wheelchair battery powered?

If an airline or ship doesn't ask you for information on your wheelchair battery, you should tell them anyway for safety reasons.

☐ Yes ☒ No

If a transfer coach is included, can you board/leave a standard coach without additional assistance other than from a companion you are travelling with? Some coaches may have 3 or 4 steep steps

☐ Yes ☒ No

Will Sam One require an adapted personal vehicle, such as a car or van in resort?

☐ Yes ☒ No

Travelling on a Plane, Coach or Ship

Is Sam One planning to travel with a companion who will be able to provide all the assistance they need to get around and get in and out of buildings/ planes/coaches?

☐ Yes ☐ No

On a plane or ship can Sam One do the following without requiring assistance:

Some airlines may insist that they are accompanied by someone who can assist them if the answer to any of the following is No.

Breathe without supplementary oxygen:

☐ Yes

☐ No

Feed Yourself:

☐ Yes

☐ No

Administer your own medication if needed:

☐ Yes

☐ No

Use toilet facilities:

☐ Yes

☐ No

Escape from plane/ship in an emergency:

	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Lift yourself in or out of your seat:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
When travelling by plane, is it best for Sam One to sit by a toilet?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
When travelling by plane, is it best for Sam One to sit by an aisle?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
When travelling by plane, is there a section of the plane that is best for Sam One to sit in ?	<input type="checkbox"/> Front	<input type="checkbox"/> Middle <input type="checkbox"/> Back
Would you like us to inform the airline of your seating preferences?	<input type="checkbox"/> Yes	<input type="checkbox"/> No

When travelling by plane, does Sam One have any specific dietary requirements or meal requests?

Some airlines may, on request, will make reasonable efforts to arrange seating to meet your disability needs. These are not guaranteed and are subject to both the requirements and availability.

Medication and Oxygen

Will Sam One be taking prescribed medication with them on holiday?

Some countries restrict the types of medication you can carry. We advise checking with your doctor and the National Travel Health Network and Centre (NaTHNac) before departure.

☐ Yes ☐ No

Does Sam One have any medication that will require refrigeration?

e.g. Insulin (may require a fridge in the hotel room)

☐ Yes ☐ No

Is Sam One likely to require supplementary oxygen?

☐ Yes ☐ No

Accommodation Details

Accommodation Type



Home / Villa



Hotel/Ship

Although we do our best to confirm that your villa requirements can be satisfied as quickly as possible, it can occasionally take up to 7-14 days to get confirmation from our suppliers.

Please indicate what features you need in your vacation home:

A single storey home?

Please note that most homes will have at least 1 step into the home.

☒ Yes

☐ No

A bedroom on the ground floor?

☐ Yes

☒ No

A bathroom on the ground floor?

☒

Yes

☐

No

If yes, how many?

An adapted bathroom?

☐

Yes

☒

No

A shower with handrail?

☐

Yes

☒

No

Roll in bathroom / shower? (with no step)

☒

Yes

☐

No

A walk in shower? (May have a small step)

☒

Yes

☐

No

Lower entry shower with seat?

☐

Yes

☒

No

Lowered work surfaces on sinks

☐

Yes

☒

No

A fridge?

☒

Yes

☐

No

An accessible telephone?

☒

Yes

☐

No

Vibrating pads for alarm / alarm clock?

☐

Yes

☒

No

Regarding wheelchairs, does Sam One require:

No carpets?

☐

Yes

☒

No

Wide door frames?

☐

Yes

☒

No

Extra space to get around home?

☐

Yes

☒

No

Pool area to be large enough to get your wheelchair around the outside?

☐

Yes

☒

No

Does Sam One require a hoist for the:

Bed?

☐

Yes

☒

No

Bath?

☐

Yes

☒

No

Pool?

☐

Yes

☒

No

Any other requirements?

Please specify:

Important Notice

The above information will be passed to suppliers responsible for facilitating your travel arrangements. The suppliers will do their best to meet the requirements requested but as all requirements are different we cannot guarantee they will be met.



We hope that this covers all the necessary questions to make sure your holiday goes perfectly. If there is anything you think we haven't asked you, or any thing else you think you may need, please let us know below:

Once you have filled out all of the relevant field above, click on the button below to submit the form.



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