



This is your Car Rental Voucher

Car Rental Ref:L25840634F8

Booking Details

Pick Up Details

Date/Time: 01/08/26 19:50

Lead Driver: Mr T OH_TEST

Supplier: Thrifty

Drop Off Details

Date/Time: 15/08/26 17:50

A credit card in the name of the lead driver is required with sufficient funds for both the security deposit and for any service or extras requested locally.

Hire details

Car FORD FOCUS OR SIMILAR

Car(Compact) - Inclusive

Number of Nights 14

Flexible Autos 4H713667

Reference

Thrifty Reference L25840634F8

Additional Information:

Collection Details

PICKUP/DROPOFF LOCATION

Name: Orlando International Airport; On Airport

Info: Thrifty Desk in Arrivals - Walk to the Car rental area If customers are a walk-in, or they do not enter a flight number into the reservation, customers should proceed to Terminal A. If customers are arriving by airplane and a flight number is included in the reservation, customers should proceed to the designated terminal their flight arrives at. If you are connecting between terminals (e.g. arriving at Terminal C and picking up a rental car at Terminal B) a shuttle bus service operates from 10:30am - 10:30pm, between Terminal C and Terminals A & B. Pick-up and drop-off is at: Terminal C: Level 2 (Departures) at Door C17 Terminal B: Level 1 (Ground Transportation) at Space B29

Opening Hours: MONDAY 00:00 - 23:59, TUESDAY 00:00 - 23:59, WEDNESDAY 00:00 - 23:59, THURSDAY 00:00 - 23:59, FRIDAY 00:00 - 23:59, SATURDAY 00:00 - 23:59, SUNDAY 00:00 - 23:59

Phone No: +1 8772830898

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Address: ORLANDO INTL AP
1 AIRPORT BLVD ORLANDO
FLORIDA
32812
US

INCLUSIONS:

LDW Loss Damage Waiver; Theft Protection Waiver (Zero Excess) ; 300,000 USD Liability Cover (EP/SLI);
Local Sales Tax/es; Airport Surcharges/Fees; Homeland Security Fee ; Customer Facility Charge;
Mechanical Assistance;

FUELPOLICY:

If the rental vehicle is returned with less fuel than there was at the pickup time, the customer will be charged for the missing fuel and for a refuelling fee.

It's important the customer refuels within 10 kilometers from the drop-off point and keep the fuel station ticket.

It will be necessary that the customers show the petrol station receipt on return, confirming they have refilled the tank. If the vehicle is not returned with a full tank, the refund of the amount paid will have a deduction equal to the value of the missing litres of fuel (according to the current petrol station prices).

ELECTRIC VEHICLES: the customer has to return the vehicle with the charge level stated on the rental agreement. Otherwise he will be charged for kWh missing battery plus an extra fee

EXCESSPOLICY:

There is no insurance excess.

REQUIRED RENTAL DOCUMENTS:

When collecting the vehicle, both the main driver and additional drivers must present a valid Driving Licence with a photocard and a valid Passport. A driving licence must be presented in legible Roman letters. An International Driving Permit (IDP) will be required if the driving licence is written in characters different to those of the renting country.

It is the drivers responsibility to ensure that they have the appropriate licence. Please check with the embassy or consulate in advance.

A credit card in the name of the main driver is required, with sufficient funds for both the security deposit and for

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any service or extras requested locally. The card (either credit or debit depending on the destination/supplier) must display the 16 numbers and show the expiry date. The customer will be required to enter their pin code when leaving the deposit. The Flexible Autos voucher is required when picking up your rental car.

If you do not present any of the required documents, the documentation is not valid or you do not have enough funds on your credit card, the car rental agent may refuse to deliver the vehicle, without refunding any amount if the supplier establishes it in its conditions. Driving Licences must be held for a minimum of 1 years. Customers will be required to present their return airline ticket. Customers cannot be residents of the United States or Canada

Customers must hold a non-US/Canadian issued driving licence and passport must also present an international driver's permit, a permanent resident's card or visa issued outside of US/Canada, failure to do so will result in the renter being refused the international inbound rates at the counter.

It is important that customers check with the appropriate Department of Motor Vehicles in the States or Provinces in which they intend to travel to ensure compliance with their various licencing laws.

DEPOSIT:

The following deposit will be debited at the start of the rental (fuel and extras deposit might not be included in this amount) :

All Categories 200.00 USD

null:

Deposit amount with DEBIT CARDS will increase to 500 USD (only available for car categories A, B, C, D, F)

Form of payment accepted: American Express credit card, Mastercard credit card, Visa credit card, Debit cards

(*) Form of payment NOT accepted: Cheques, Cash, Prepaid cards, Virtual cards(*) Debit Cards are accepted at many locations BUT:

- For car categories Economy to Fullsize (A, B, C, D, F) only
- Debit cards are not accepted on SUV, Minivans, Premium, Luxury and Convertible vehicles.
- Debit cards are not permitted for the rental of Electric Vehicle.
- Driver is required to provide proof of a return travel ticket to coincide with the rental.
- Driver has to present two valid forms of ID.
- At Off-Airport locations, the renter has a reservation made at least (1) one day in advance, must be at

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least 25 years old, must present two (2) valid forms of identification and proof of a return travel ticket to coincide with the rental (airline or cruise).

The renter must provide at time of rental a valid form of payment and valid driver's license in the renter's name and MUST match the name on the reservation. Unless otherwise indicated all costs indicated in these terms and conditions are subject to local taxes and fees.

EXCESS AMOUNTS:

There is no insurance excess.

AGE RESTRICTIONS:

The Minimum Age for drivers are:

Age Range	Charge per day	Max charge per rental	CCAR, CDAR, CFAR, CFAV, CGAH, CKAR, CZAR, CZAV, ECAR, EDAR, FCAR, FDAR, FDDR, FFAR, FFAV, FKAU, FRAR, FVAR, FZAH, FZAR, GCAC, GDAR, GPAR, ICAH, ICAR, IDAC, IDAE, IDAH, IDAR, IFAC, IFAR, IFAV, IJAR, IKAR, IKAV, IPAR, IVAR, IZAE, IZAR, IZAV, JCAC, JCAE, JDAE, JFAC, JZAC, LCAR, MVAR, PCAR, PFAR, PFAV, PVAR, RFAC, RRAR, SCAR, SDAR, SFAR, SGAC, SGAE, SGDC, SKAR, SKAV, SPAR, SQAC, SQDC, SSAR, STAR, SVAR, SWAR, USAR, XEAI, XXAR
20	20-24	25.00	USD N/A

Age Range	Charge per day	Max charge per rental	CSAR, DCAR, DGAR, DSAR, DTAR, EXAR, GCAR, GFDR, GSAR, GVAR, JEAR, JFDR, JSAR, JTAR, LFAR, LFDR, RCAR, RFAR, RFDR, RGDR, RSAR, RTAR, WCAR, WFDR, WTAR, XFAR, XGAV, XRAR, XSAR, XTAR, XTAV, XXAE, XEAI
25	0.00	USD N/A	

For the following locations; Alabama the details are:

Age Range	Charge per day	Max charge per rental	ECAR, CCAR, ICAR, FCAR, IFAR, SFAR
19	52.00	USD N/A	

Age Range	Charge per day	Max charge per rental	ECAR, CCAR, ICAR, FCAR, IFAR, SFAR
20	20-24	25.00	USD N/A

For the following locations; MICHIGAN the details are:

Age Range	Charge per day	Max charge per rental	ECAR, CCAR, ICAR, FCAR
18	18-19	52.00	USD N/A

For the following locations; Nebraska the details are:

Age Range	Charge per day	Max charge per rental	ECAR, CCAR, ICAR, FCAR, IFAR, SFAR
19	52.00	USD N/A	

Age Range	Charge per day	Max charge per rental	ECAR, CCAR, ICAR, FCAR, IFAR, SFAR
20	20-24	25.00	USD N/A

For the following locations; NEW YORK the details are:

Age Range	Charge per day	Max charge per rental	ECAR, CCAR, ICAR, FCAR
18	18-19	52.00	USD N/A

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There is no maximum age limit (Subject to the driving licence expiration and licence requirements)

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IMPORTANT:

Only one young driver (ages 20-24) can be added as a primary driver, or as an additional driver per rental contract. See the below exceptions:

In Michigan, renters between ages 18 and 24 may be signed on as an Additional drivers on Michigan rentals only.

In New York, a renter must be 20 years and older to be added as an additional driver; but young renters ages 18 – 19 can rent as a primary driver only.

In Alabama and Nebraska, where the minimum rental age is 19, only one young driver can be added as a primary driver, or as an additional driver per rental contract.

ADDITIONAL DRIVERS:

All additional drivers must meet all rental requirements, accompany the main driver when picking the rental car up and sign the rental agreement. Your booking is allowed a maximum of 4 additional drivers per rental. There is an additional driver charge of 15 USD plus Vat per day, per additional driver. The minimum age for all Additional Drivers is 20 years of age.

null:

In New York the additional driver fee will be 5.00 USD per day, with a maximum charge of 189 USD per rental.

On all rentals that originate in California or Iowa, the renter's spouse is included- includes spouses in a legally recognized and partners in legally recognized civil unions- Domestic Partnership is NOT included for these states,

DRIVING RESTRICTIONS:

Driving the vehicle without prior consent outside of the hire country will invalidate the agreed insurance coverage.

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The vehicles may be taken into the following countries: Canada, Mexico. Permission to cross the border must be authorised at the time of booking. If an International one-way travel is permitted, we will confirm the availability and the price of this service once the reservation has been made and we have received a confirmation from the supplier.

null:

CANADA:

- * Vehicles may be driven across the Canadian border with prior authorization
- * It is recommended to have PERS cover (Premium Roadside Service) when using vehicle in cross border rentals for the US and Canada.

MEXICO:

- * Vehicles may be driven into Mexico with prior authorization and from any locations in California, Arizona, New Mexico and Texas.
- * An additional Mexican insurance must be purchased locally to do so. The cost of Mexican insurance is between \$38.00 - \$48.00 USD per day plus taxes and fees, which will assist with breakdown issues.
- * Only the original renter may purchase Mexico insurance, and they must be 25 years of age or older.
- * PERS is not available in Mexico
- * Due to Mexican Law, Mexican citizens are not permitted to drive U.S. owned vehicles in Mexico. Any attempts to do so will result in fines and penalties.

For National one-way travel, we will confirm the availability and the price of this service once the reservation has been made and we have received a confirmation from the supplier. The ferry service is an on-request service, and is only permitted with written permission from the supplier.

GRACE PERIOD:

The supplier establishes a grace period of 29 minutes from the indicated time in the reservation. If the rental vehicle is NOT returned after the expected time, inclusive of the suppliers grace period. A full days rental will be charged to the customer. **IMPORTANT:**

The client must scrupulously comply with the delivery and return times indicated in their reservation and on their voucher.

Although the number of rental days as well as their price are calculated based on 24-hour periods, some providers charge penalties or even additional days from the exact return time that appears in the reservation, without taking into account the period of 24 hours.

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Flexible Autos will not make any refund / compensation for this reason.

EXTRAS:

Baby Seat Rear Facing to 10Kg 13.99 USD Per Day Booster Seat (18 to 45kg) 13.95 USD Per Day Child seat (9-18 kg) 13.99 USD Per Day Hand Controls (Left) 0.00 USD Per Day Hand Controls (Right) 0.00 USD Per Day Ski Racks 18.00 USD Per Day GPS: not available

DELIVERY AND COLLECTION :

The delivery and collection service is NOT available.

OUT OF HOURS SERVICE:

The Out of Hours service is an on request service and may not be available at all locations. This service may incur additional charges, such as: Out of Hours pick-up/drop-off fee, airport/location fees and taxes.

CANCELLATIONS AND NO SHOWS:

Cancellation policy and fees: Cancellations are generally free of charge up to 48hrs prior to collection. If your reservation is cancelled within 48 hours of your collection time, charges may apply. Please contact the Flexible Autos call centre to confirm any possible charges.

No show policy and fees: The booking will be considered a 'No Show' for a number of reasons, but not limited to: failure to collect your rental car at the agreed booked time, if the main driver and any named drivers are unable to present the requested documentation, failure to present a valid driver's licence, failure to provide a credit card with enough credit for the deposit, or are found to be incapable of driving the vehicle through, alcohol or drugs. A 100% cancellation fee will apply unless otherwise stated. No refunds are payable on cars returned early.

SUPPLIER/ROADSIDE ASSISTANCE:

In case of a breakdown customers must stay with the car and contact the rental office for assistance. Telephone numbers are on the rental paperwork, please confirm at the time of pick-up of the rental vehicle. In case of an accident, the customer must remain with the vehicle, inform the Lessor of the event and complete a police report at the time of the incident. In case of theft of the vehicle or vehicle equipment customers must contact the rental office and make a report to the police. Additional roadside protection is available, and is an extended breakdown protection during the rental. The cover protects you at home and abroad against high service and repair costs for the following incidents caused by you: key locked in vehicle, breaking caused by lack of fuel, assistance with starting necessitated by flat battery. Daily fee 8.99 USD

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EXTRA INFORMATION AND COSTS:

Vehicle must be returned, normal wear and tear expected in the same condition as when rented.

Toll charge information:

null:

Thrifty offers the PlatePass electronic toll payment system, which is operated by PlatePass LLC, to provide customers the convenience of utilizing electronic toll lanes without incurring any toll road fines or penalties.

All-Inclusive tolling allows renters unlimited use of all electronic tollways and bridges for a per day fee (varies by state).

- o The All-Inclusive daily rate varies by state/region and ranges from \$9.99 per day - \$27.99 per day.

- o All-Inclusive model will automatically be added to the Rental Agreement. No invoice will be issued after the rental is closed.

- o Customers must opt-in at the time of rent, either at the counter or exit gate. Customers may also opt-in at the time of return.

- If a customer does not choose to elect the All-Inclusive tolling product and drives through a toll, they will be charged a \$9.99 per usage day fee, plus the cost of the toll (at the toll authority's highest undiscounted rate). During the winter season (1 October through 1 April) we provide our fleet with all season tyres, ice scrapper or snow brush, de-icer washer fluid, radiator anti-freeze at winter level and emergency road service at no extra cost. Local regulations in certain conditions may override this from time to time. Customers must make a new reservation for the extension rental period. They will need to return to location to renew contract. Please inform the supplier of your flight number/details. The customer will have to claim a refund from the Airline Company, where a flight is delayed. The customer is fully responsible for all traffic violations and parking fines during the rental period, and must inform the lessor about any fines imposed on the Vehicle or the driver. Rental periods cannot exceed 62 days. The Early Return Fee of \$25.00 is applied if the car is returned more than 24 hours before the date and time previously scheduled, and the customer failed to notify the company. There is no refund for unused days. If you are not entirely satisfied with your car upon collection please contact the On-Rent Helpdesk

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for assistance e.g. (Dirty car, downgrade, mechanical issue etc.) local telephone number : +1 877 435 7650

WHAT'S NOT INCLUDED:

Additional Cost such as: Towing charges. Fines. Administrative expenses for fines. Traffic congestion charges and penalties. Administrative expenses for damages. Expenses for loss of use. Toll. Extra cleaning. Special services and any other concept not included in the section of what is included. One Way Rentals Premium Roadside Assistance Tow Charges Toll Charges Optional Extras (Paid Locally) Special/Additional Cleaning Please read the Terms and Conditions of your vehicle hire carefully before signing for the rental vehicle.

Please note, not all supplier excess waivers cover the following, unless otherwise stated in the excess waiver packages: damage to wheels, tyres, hubcaps, locks, windows, side and rear-view mirrors, undercarriage of the vehicle, suspension, damage to clutch, damage to exterior paintwork. Any damage and loss incurred not arising from general use.

If there is an option extra and service you do not want, you must ask for the removal of the item before signing the contract. Any option extra and service that is accepted with the customer's signature will be charged to your credit card and Flexible Autos you will not be able to reimburse it later. Delivery and Collection Fees (Paid locally) Driver negligence's and deliberate damage/loss, are not covered by the suppliers insurance waivers, and will incur additional costs and administration charges, if the customer has been found to have acted against the terms and conditions of the rental agreement:

Dropping the rental vehicle off at a supplier office, other than agreed in the rental agreement.

Abandoning the vehicle.

All costs derived from the use of the incorrect and/or lack of petrol.

The supplier is not to be held liable for items stolen, forgotten or lost inside the vehicle. It is recommended having these items covered through personal travel cover.

The loss/damage of the vehicle documents and/or keys.

It is not permitted to remove the vehicles seats.

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If the driver is found to be under the influence of alcohol or drugs, and/or found using their cellular phone at the time of the accident.

Driving the vehicle when tired and not feeling well.

The use not permitted includes and is not limited to the following cases mentioned by way of example: Pushing or towing another vehicle.

Driving in areas not suited to public transport, such as beaches, race tracks, forestry roads, back roads, dirt roads and very poorly paved roads that could cause damage to the underside of the vehicle.

Driving the vehicle in restricted areas, and more specifically on airport roads and other roads for aeronautical and /or military use.

Negligent behaviour when the vehicle's indicators show an alert that customer's state are known to them when they sign the agreement.

Transport of goods or animals and, in particular, substances that are hazardous, inflammable and/or poisonous for the vehicle and its occupants.

The transport of individuals or goods for which the customers receive direct or indirect payment.

Using the vehicle for unlawful activities, reckless driving, sub-leasing the vehicle, giving driving lesson, or teaching special driving technics.

Transporting a number of passengers and amount of luggage not authorised for the vehicle concerned.

Manipulation of the speedometer. Customers must report any malfunction of the speedometer to the supplier immediately.

Transport of luggage or any other item on the vehicle's roof, even when an adequate luggage rack is used for the purpose.

Damage to the vehicle caused by leaving tempting items in plain sight inside the vehicle.

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Dirtying the inside of the vehicle beyond what would be expected from reasonable and careful use.

Driving against the traffic regulations.

The vehicle is driven by a person who is not authorised to do so in the agreement, as either a customer and/or a supplementary driver.

Continued use of the vehicle after the rental period has ended.

DISCLAIMER:

Flexible Autos makes every effort to ensure that all the information provided is correct at the time of booking. The terms and conditions presented in the rental voucher are reviewed and updated by the supplier on a regular basis. Flexible cars are not responsible for the updates if made after the booking has been made.

The supplier has the right to refuse to serve the vehicle if he considers that the driver is displaying inappropriate behaviour or suspects that the driver might be under the influence of alcohol or drugs.

The supplier has also the right to refuse to serve the vehicle if the driver intends to use the vehicle commercially rather than for holiday purposes (except for cargo vans).

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