



Rainscorp

Date: 02/07/25

32 Bancroft Chase  
Hornchurch  
Essex  
RM12 4DR  
United Kingdom

Bkg Ref: OFT3522

Dear Rainscorp,

We are sorry that you have chosen to cancel your forthcoming trip with us, and we hope we will be able to assist you in any future travel plans you may have.

Please find enclosed all relevant documents which set out the terms of your recent cancellations. We trust that everything is to your satisfaction, if we can be of any service in the meantime, please contact our Customer Services department on the above number.

Our Opening hours are:

Mon-Fri 0900 - 1730

Sat 0900 - 1300

Sun Closed

Yours sincerely

Ocean Florida Trade Hays

Customer Services Department

[www.ocean-florida.co.uk/agents](http://www.ocean-florida.co.uk/agents)

T: 0170 820 0521 E: [tradeoperations@ocean-holidays.co.uk](mailto:tradeoperations@ocean-holidays.co.uk)

Ocean Holidays Ltd, Floor 9, North House, St. Edwards Way, Romford, Essex, RM1 3AE