



1909 South Atlantic Avenue, Daytona Beach Shores, FL 32118
Phone: (386) 255-4492 Fax: (386) 258-0354

2018 NET RECEPTIVE TOUR OPERATOR AGREEMENT

COMPANY: OCEAN BEDS			CONTACT: SIMON HILTON		TITLE: DIRECTOR OF PRODUCT USA		
Address: 3204 ROLLING OAK BLVD			City/State/Zip: KISSIMMEE, FL 34747				
Country: USA			Phone: 407-390-6422		Fax: 260-454-3058		
E-Mail: SIMON.HILTON@OCEAN-HOLIDAYS.CO.UK							
Type of Business:			Wholesale		Receptive Operator		

Oceanside Inn	Standard View King	Standard View 2 Doubles	Ocean View King	Ocean View 2 Doubles	Night Minimum	Cutoff	Allotment
01/01/18 – 01/25/18	54	54	64	64	-	7 days	Free Sell
01/26/18 – 01/27/18	79	79	89	89	2	14 days	2 of each unit
01/28/18 – 02/14/18	54	54	64	64	-	7 days	Free Sell
02/15/18 – 02/18/18	140	140	150	150	5	21 days	2 of each unit
02/19/18 – 03/08/18	54	54	64	64	-	7 days	Free Sell
03/09/18 – 03/17/18	120	120	130	130	4	21 days	2 of each unit
03/18/18 – 04/07/18	68	68	78	78	2	7 days	2 of each unit
04/08/18 – 05/24/18	54	54	64	64	-	7 days	Free Sell
05/25/18 – 05/27/18	79	79	89	89	2	14 days	2 of each unit
05/28/18 – 06/28/18	54	54	64	64	-	7 days	Free Sell
06/29/18 – 07/01/18	140	140	150	150	3	14 days	2 of each unit
07/02/18 – 07/04/18	79	79	89	89	5	21 days	2 of each unit
07/05/18 – 10/17/18	54	54	64	64	-	7 days	Free Sell
10/18/18 – 10/21/18	120	120	130	130	3	21 days	2 of each unit
10/22/18 – 11/20/18	54	54	64	64	-	7 days	Free Sell
11/21/18 – 11/24/18	68	68	78	78	3	21 days	2 of each unit
11/25/18 – 12/31/18	54	54	64	64	-	7 days	Free Sell

GENERAL TERMS AND CONDITIONS

STATE AND LOCAL TAXES:

All Rates are subject to applicable state & local taxes in effect at time of check-in, currently at 12.5% in Volusia County, FL.

RESORT FEE: \$7.95 plus 12.5% tax per night of stay. Please note that the tour operator is responsible for paying the amenity fee to the property.

BLACKOUT DATES:

Oceanside Inn reserves the right to add additional blackout dates as necessary with written notice. The Operator has 72 business hours to report bookings upon receipt of a blackout date.

PLEASE SEND INVENTORY CHANGES TO: stopsales@oceanbeds.com (to be filled out by The Operator)

RESERVATION METHOD:

Individual reservations are to be made in writing with SunStream Reservations Center (SRC) and should be reported at immediately at time of sale or at a minimum of once per 24 hour time period.

EMAIL: OSIWHLRES@SUNSTREAM.COM

OCCUPANCY/RATE:

Contracted room rates are per room and not based on occupancy. All rates are in US Dollars. Guest must be 21 years of age to check in. Occupancy for room types as follows:

Standard View King:	2 persons
Ocean View King:	2 persons
Standard View Two Doubles:	4 persons
Ocean View Two Doubles:	4 persons

CANCELLATION POLICY:

All cancellations are to be made 72 hours prior to arrival to avoid a penalty equal to one night's room and tax.

NO SHOW POLICY:

All no shows will be charged a penalty equal to one night's room and tax.

PARKING:

Free Self Parking is available throughout the Resort. One parking space limit per occupied room.

HOUSEKEEPING:

Daily housekeeping services are included complimentary.

BILLING PROCEDURES:

14 DAY PREPAY: _____ **DIRECT BILL APPROVED:** _____

Receipt and or payment for your company is the responsibility of:

Account Contact: Scott Grafton

Address: _____

City, State, Zip: _____

Telephone: _____ Fax: _____

Email Address: payables@oceanbeds.com

Individuals will be responsible for all incidental charges, extensions of their stays, or any paid upgrades unless otherwise stated. All guests will be required to establish credit with our Front Office upon check in.

The method of payment of individual reservations will be established upon approval of your credit to acquire a Direct Bill status. If credit has not been processed and/or approved 30 days prior to guest arrival, full payment of room and tax must be received no later than 14 days before guest arrival. If said payment is not received and/or alternate means have not been acquired by the Operator, arriving guests will be required to pay the Hotel at time of check-in and request a refund from the Operator.

Acceptable forms of payment include, but are not limited to check, credit card, or wire transfer. Should any fees occur with wire transfer payment, these are the responsibility of the Operator, and should not be deducted from Hotel payment.

Any outstanding balance of the account will be due and payable upon receipt of our invoice. If payment is not received within thirty (30) days, a finance charge of 1.5% per month (18% Annual Rate, or the maximum allowed by law, which ever is greater) will be added to the unpaid balance commencing on the invoice date. In the event that the Hotel institutes collection procedures and/or litigation, the account will be responsible for all of the hotel's cost of collection and litigation including reasonable attorney's fees and, should it be necessary for the Hotel to institute litigation for any reason, the venue for any proceeding shall be in Volusia County, Florida.

OPERATOR PRODUCTION:

If the Operator does not produce at least 50% of the total allotment of rooms within the dates of this agreement, The Hotel may, at its discretion reduce the number of allotted rooms, with prior notice. Future allotment to those actually produced by the Operator will be reviewed upon annual agreement.

ALLOTMENT:

When the allocated rooms have been used, the Operator may request additional inventory to sell. These will be sold on an availability basis at the specified rate. Please confirm all reservations in writing to include guest names prior to requests for additional rooms to be accepted.

ROOM CATEGORY:

The Operator's reservation request and voucher must indicate the room category reserved as per contract. If this information is not indicated, The Hotel will assign the best available room and invoice accordingly. Special requests, to include specific bedding, are given priority, but cannot be guaranteed.

CONDITIONAL USE OF FIT RATES:

The above contracted FIT rates are valid only when used with a wholesale or tour program for which a brochure (print or online) is produced. Use of these rates will be restricted to passengers on a bonafide package, and in the event that a brochure or tariff is not produced, the prevailing BAR rate will apply. These contracted rates are not to be sold to the consumer directly without the appropriate markup.

1. The Operator will make best efforts to ensure that all guest reservations with respect to unpackaged rooms (whether made by you or your Agents) are made at rates that are at least equal to the Best Available Rate for such hotel rooms at the time of sales to such hotel guest, and the operator will not knowingly permit reservations to be made that do not comply with this standard.
2. Within 24 hours of receiving notice from Oceanside Inn that you are responsible for guest reservations that do not comply with these terms and conditions, you will take corrective action to ensure that no further non-compliant reservations are made.
3. The Operator will not offer, nor permit affiliates to offer, rates for consumer reservations for unpackaged rooms through the internet, nor will you permit rates associated with unpackaged rooms to be disclosed on any internet site.
4. The Operator will ensure that program rates are not disclosed to the hotel guest or anyone else.
5. If the Operator makes program rates available to their Agents, the Operator will ensure compliance by both the Operator and such Agents with (a) all applicable laws; and (b) the terms and conditions of this contract.
6. The Operator will not advertise "lowest prices available" or make a similar claim with respect to Hotel's inventory.
7. The Operator agrees that the retention of program fees resulting from each paid guest stay will be the sole compensation to which the Operator is entitled on behalf of guest rooms sold.
8. The Operator agrees that Oceanside Inn may change contracted terms and conditions at any time with written notice, and may with or without cause, terminate the Operator's participation in the NET rate program along with the ability to make guest reservations using the contracted NET rates; provide however, that if termination is without cause Oceanside Inn will honor reservations made prior to termination date.
9. Oceanside Inn will bear the full risk of loss with respect to guest rooms. Consistent with the foregoing, the Operator will ensure that the refund policy is no more lenient than the refund policy of the Hotel on whose behalf you are making guest reservations. This will ensure that a situation will not occur in which a guest would qualify for a refund under Operator's policy but would not qualify for a refund under the Hotel's policy.
10. The Operator agrees that in making guest reservations for Oceanside Inn, and/or in making program rates available to Agents for making reservations on the Operator's behalf, the Operator will at all times act as an agent of the owner of Oceanside Inn.
11. Oceanside Inn reserves the right to terminate this contract with immediate effect if any of the above terms and conditions are not adhered to.

CONTRACT RENEWAL:

A minimum of 100 room nights will be required within the given calendar year in order to be considered for renewal. Oceanside Inn reserves the right to cancel this agreement at anytime with 30 days written notification.

TO BE RETURNED WITH SIGNED AGREEMENT:

1. Sample voucher with complete information noted
2. Completed and signed credit application (if applicable)
3. Signed FIT NET Rate Agreement
4. Sample brochure or tariff

ACCEPTANCE:

If you are in agreement with the aforementioned terms and conditions, please sign and return this agreement as soon as possible.

COMPANY: Ocean Beds
NAME: Simon Hilton
TITLE: Director of Product USA

Oceanside Inn
Jen Friede
Tour & Travel Manager

SIGNATURE: _____

DATE: 14th June 2017 _____
