



POOL HEAT REGISTRATION & INFORMATION

If you have booked a home with pool heating option or if you are planning to heat the pool during your stay, please read and sign the following & return with your guest registration form.

POOL HEAT FACTORS

- Pool heaters will not heat the pool to 'bath' temperature. A pool heater will take the chill out of the water. Very often during the cooler months of the year, the pool may still feel 'fresh'. When the outside temperature drops below 55 degrees the heater will automatically switch itself off to prevent overheating through constant use.

Pool heaters only maintain a water temperature of about 10 degrees above the

- ambient air temperature. However, an 80 degrees water temperature will still feel refreshing. Pools will heat to a maximum of 85 degrees.

The majority of pool heaters run from 8-12 hours a day whilst the pool pump is running

- and will heat the pool accordingly to the above information. The pool heaters do not run 24 hrs a day. If the pool feels a little cooler first thing in the morning this is because the pool heater has only just switched back on and will take some time to reach its maximum heat. Upon arrival your pool heat may take 24-48 hours to reach optimum temperature.

POOL BLANKETS

- Some of the pools have blankets. In order for the pools to maintain their heat when not in use keep the pool blanket on the surface of the pool. When placed on the pool surface the blanket will float until it is removed.
- Please DO NOT STAND on the pool blanket. As it was not designed as a life-saving device and it will not support your weight.

ADDING POOL HEAT

- If you have chosen to pay for pool heat while you are here and have not pre-booked prior to travelling, be advised that not all the homes have pool heating facilities.
- If you wish to add pool heat, please contact the Ocean Florida Welcome Centre. It may take up to 24 hours to switch on pool heat and a further 24-48 hours for the pool heat to take full effect.
- Locally added pool heat cannot be turned on weekends and American Holidays. There may be a minimum duration of days that you can have pool heat and you might incur turn on and off charges.

POOL HEAT CHARGES

- The charge for adding pool heating will differ based on whether the home you are in has electric or gas pool heat. Gas pool heat is more effective but more expensive.

- Please do not tamper with the buttons on pool pumps or control buttons. Damage can result and you will be liable for the pool repair fee.

POOL HEAT REFUNDS

- Likewise, if you book pool heat while here and there is a fault, we will only be able to refund for the days you have been without pool heat. We will not be able to move you into another villa as this will be subject to availability and will incur a cost. As the pool heat was purchased locally and is not a pre-paid service we will not compensate for the pool heat not working.
- If you have pre-booked pool heat prior to arriving in Florida and wish to cancel for a full refund, this can be done but only if we are advised within 24 hours of your arrival.

SEASONALITY

Summer

Pools are not heated in the summer period April 15th to October 15th. This is due to the heat and rain causing a chemical imbalance in the pool which in turn can turn the pool green and cause a buildup of bacteria.

Winter

Pool heat is recommended in the winter months to make the full use of the pool. Spas are not heated unless you booked pool heat.

OCF Booking Ref:

Guest's Name (PRINT):

Date:

Signature: