

Thank you for including *Disney's Magical Express* with your Walt Disney World® Resort room reservation. This service provides complimentary motorcoach transportation and luggage delivery service between the Orlando International Airport and Walt Disney World® Resorts.

Please keep this confirmation letter/email with you during your travel as it contains helpful information regarding your reservation and is required to check-in for *Disney's Magical Express* at the airport.

To update flight information, please contact your booking agent for your Walt Disney World® reservation or call *Disney's Magical Express* at 1-866-599-0951. *Disney's Magical Express* is not responsible for airline schedule changes.

Before You Leave Home

Be sure to pack any medications, valuables, and other essential items you will need upon arrival in a carry-on bag. Car seats are not permitted on the motorcoach but can be transported.

Guests under the age of 12 must be accompanied by an adult.

Upon Arrival

Take the train from your gate to the main terminal.

- o If this is your first point of entry into the United States, once cleared through US Customs, return your luggage to the carousel to be delivered to the main terminal baggage claim.

Proceed to *Disney's Magical Express* **located on Side B, Level 1. Follow the airport signs to Ground Transportation**

To check-in for your transportation, you will be asked to confirm your return flight information.

If you would like to participate in the luggage delivery service that is available for flights arriving between 5:00 am and 10:00 pm, please present your airline baggage claim checks to the *Disney's Magical Express* agent.

When the motorcoach to your resort is available, we will invite you to board. Your travel time is 45 to 75 minutes as the motorcoach will make multiple stops before arriving at your resort.

Luggage Delivery

If you participate in the luggage delivery service, it will be collected from your airline and travel separately to the resort.

Luggage delivery may take up to three hours after you arrive at your resort to be delivered to your room.

If you arrive after 10:00 pm, please claim your luggage at baggage claim and proceed to Disney's Magical Express. Your luggage will accompany you on the motorcoach.

Departure from the Walt Disney World® Resort

The day prior to check-out, you will receive a *Disney's Magical Express* Transportation Notice with your motorcoach pick-up time and location. Please present that notice to your motorcoach driver to board *Disney's Magical Express* at your resort.

Motorcoach pick-up times are scheduled approximately three hours prior to your flight departure time for domestic flights and four hours prior for international flights.

If you do not choose to check your luggage with the Resort Airline Check-In, please have it loaded on the motorcoach that will transport you back to the airport. Bell service luggage assistance is available upon request.

Resort Airline Check-In Service

This complimentary service allows you to check your luggage and receive your airline boarding pass at your Walt Disney World® Resort so there is no need to check in at the airport for your departing flight. You may take advantage of this service if you are flying on one of the participating airlines below:

**Alaska Airlines American Airlines Delta Air Lines
JetBlue Airways Southwest Airlines United Airlines**

If your flight is eligible, your boarding pass will be delivered to your room on the morning of your departure. Otherwise, you may pick up your boarding pass at the Resort Airline Check-In Desk no less than three hours prior to your flight.

The Resort Airline Check-In Desk is open daily from 5:00 am to 1:00 pm.

Guests with a flight departure before 8:00 am must check in at the airport.

Some guests may be required to check in at the airport and will be unable to use this service.

Please note that restrictions and airline baggage fees apply.

Additional information about this service will be provided in your *Disney's Magical Express* Transportation Notice.