

Car Hire Content Page

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**For any information or questions outside of Top Dog please see Destination Team –
DO NOT call Flexible directly**

1-2 pax Economy – upwards **please note this car type is only suitable for 1-2 pax ONLY as it only has 2 seats at the back and will only hold 1 case on seat and 1 in boot**

2-3 pax Compact – and upwards

3 -4 -pax Intermediate and upwards

5 pax upwards - 7 seater upwards

Luggage

Scenario – 99% of the time each client will have a case (even children) so please ensure you take this and “bums on seats” into consideration when deciding what car size to book

One Way Fees

These can be found on Top Dog. If you are doing a one way car hire you need to drag and drop on Top Dog and the one way fee drop off will appear in the pop up

Clients using toll roads

The Toll Pass Program is a service which allows customer to drive through a designated toll express lane and pay electronically. When one of rental vehicles passes through a designated toll express lane and generates an unpaid toll, the toll and any applicable toll Pass Convenience Charge will be charged to the same credit/debit card that is used when the car is picked up. Clients need to advise Alamo/National they require this when picking up car, alternatively passes can be bought in supermarkets such as Walmart if they decide they want one after they have collected the car.

Alamo Choice

Alamo offers a service known as “Alamo Choice” This is available in most of the larger airport locations see below

FT LAUDERDALE	JACKSONVILLE
FT MYERS	Sanford
MIAMI	Airport / South Beach / Port
ORLANDO	Airport / Buena Vista Palace/ Disney Car Care/ Disney Dolphin / Holiday Inn Maingate(Kissimmee) / Hyatt Regency/ Four Points by Sheraton (I Drive) /
SANFORD INTL AIRPORT	Airport
TALLAHASSEE	Airport
TAMPA	Airport / Tampa Downtown (Kennedy Blvd)
WEST PALM BEACH	Airport
JACKSONVILLE	Airport

Choice enables the client to “choose” a car they like the look of (Make, Model, luggage space etc) in the car category they have paid for, e.g. Intermediate , Full Size

Alamo Save Time

Clients are able to skip long queues and use the Alamo Kiosks to check in online and collect their cars. Once client has received their documents, they can log in at <http://www.alamo.co.uk/onlinecheckin>, fill in their driving licence info, DOB and add any extras they may want, such as car seats and GPS. When they pick up their car they will log on at the Alamo Kiosks in the car rental hall.

Car seats

In the state of Florida all children up to and including the age of 5 have to be restrained in a child or booster seat and a car seat is compulsory.

With Flexible/Alamo the daily charge is \$7 per day plus local tax. This is capped at a maximum charge payable of \$70.00 plus tax.

Driving Licence

Valid Photo Driving licence – there is no restriction as to how long you have had the licence, the amount of points on your licence or previous driving convictions.

Using Debit Card

Credit card with the VISA or MasterCard Logos can be used to collect a car. The card must be in the name of the Lead Driver. Debits cards can be used in a certain airports eg MCO and SPB. It is recommended that client has a credit card

Young Driver

If there is a young driver (under 25) in the party you must use the Young driver package and the Young Driver has to be the lead name on the car hire booking, even if the older person will be doing most of the driving
The Young Driver package also includes 3 additional drivers (21 upwards)

Port Collection / Return details

Miami – For all Miami port bookings you will need to book the airport and Alamo then provide a free shuttle bus which operates every 15 minutes when the cruise liners dock.

Fort Lauderdale – Same procedure as above

Port Canaveral – All clients arriving off a cruise will take the Alamo courtesy bus to their local office. If clients are booking this as part of a one way (i.e. MCO – Port Canaveral) clients will leave the vehicle at the Port Canaveral office and then take the free shuttle service to the port.

Tampa – The nearest drop off/pick up office that is closest to the port is Tampa Kennedy Blvd. Located approx. 10 mins from the port. There are free shuttles but it can take up to 40 minutes to get to the port, due to having to pick up and drop off clients, unloading client etc

Alternatively, which I would recommend you tell clients, is to get a cab from Alamo Kennedy Blvd (which Alamo said they can help with arranging on resort) to port.

As the journey is only less than 10 mins away it would be quicker for clients to use this method of transfer to port than wait around for the shuttle

Extra Drivers

At present we currently get 1 x Free additional driver in Florida included in our rates with Alamo.

California – In the state of California it is state law that all rentals will receive one extra driver free of charge.

Nevada- In Nevada you are allowed a Spouse / Partner driver free of charge. Clients will have to reside at the same address and may be asked for proof of this.

Alamo



LCAR 2-door
LDAR 4-door

In NYC, only available at airport locations.
Not available in Alaska.

LUXURY Cadillac XTS or similar

- Automatic Transmission • AM/FM/CD/MP3 • Air Conditioning
- Power Windows • Cruise Control • Power Locks
- Power Mirrors • Tilt Wheel • Leather/Leatherette seats

x5 x2 x2



IFAR*

Not available in Alaska.

INTERMEDIATE SUV Toyota RAV4 or similar

- Automatic Transmission • AM/FM/CD
- Air Conditioning • Power Windows
- Power Locks • Power Mirrors • Tilt Wheel

x5 x2 x2



FFAR*

Not available in Manhattan and Alaska. Subject to availability in JFK, LGA and Newark.

FULLSIZE SUV Ford Expedition or similar

- Automatic Transmission • AM/FM/CD/MP3 • Air Conditioning
- Power Windows • Cruise Control • Power Locks
- Power Mirrors • Telescopic/Tilt Wheel

x5 x2 x1 x2



SVAR 8-seat

Available in Florida and subject to availability in Arizona, California, Colorado, Nevada, Washington State and Oregon. Not available in Alaska.

PASSENGER MINIVAN

Toyota Sienna or similar

- Automatic Transmission • AM/FM/CD • Air Conditioning
- Power Windows • Cruise Control • Power Locks • Power Mirrors

x7 x1 x3 x2



STAR 2-door

Not available in Alaska.

CONVERTIBLE Ford Mustang or similar

- Power Folding Top • Automatic Transmission • AM/FM/CD
- Air Conditioning • Power Windows • Cruise Control
- Power Locks • Power Mirrors • Tilt Wheel

x2 x2 x2



SFAR*

STANDARD SUV Hyundai Santa Fe or similar

- Automatic Transmission • AM/FM/CD • Air Conditioning
- Power Windows • Power Locks • Power Mirrors
- Tilt Wheel • Cruise Control

x5 x3 x2



MVAR 7-seat

PASSENGER MINIVAN

Dodge Grand Caravan or similar

- Automatic Transmission • AM/FM/CD • Air Conditioning
- Power Windows • Cruise Control • Power Locks • Power Mirrors

x7 x3 x2



FVAR †12-15-seat

Subject to availability at airport locations in Arizona, California, Colorado, Florida, Idaho, Montana, Nevada, New Mexico, Oregon. Not available in Alaska.

PASSENGER VAN

Ford Transit Wagon or similar

- Front Bucket Seats • Cruise Control • Tilt Wheel • AM/FM/CD
- Front & Rear Air Conditioning • Power Windows • Power Locks

x15 x2

*IFAR, SFAR & FFAR cars are respectively Intermediate, Standard, or Fullsize SUV (Sports Utility Vehicle) Vehicles. Vehicles in each of these car classes may be all wheel drive, 4 wheel drive, front wheel drive or 2 wheel drive. †On request, see terms and conditions. Luggage capacities varies upon seating capacities.

Adult Child Large Small

Alamo



DRIVE HAPPY

USA FLEET GUIDE 2018/2019

- All Alamo rentals include unlimited free mileage anywhere in the USA.
- Alamo cars must not be driven into Mexico.
- One-way rentals are free of charge within Florida.



ECAR 2-door
EDAR 4-door

ECONOMY Mitsubishi Mirage or similar

- Automatic Transmission • AM/FM • Air Conditioning

x2 x2 x1 x1



ICAR 2-door
IDAR 4-door

INTERMEDIATE Hyundai Elantra or similar

- Automatic Transmission • AM/FM/CD/MP3 w/Aux. audio input
- Air Conditioning • Power Windows

x3 x2 x1 x2



FCAR 4-door

FULLSIZE Toyota Camry or similar

- Automatic Transmission • AM/FM/CD • Air Conditioning
- Power Windows • Cruise Control • Power Locks
- Power Mirrors • Tilt Wheel

x4 x1 x2 x2



CCAR 2-door
CDAR 4-door

COMPACT Nissan Versa or similar

- Automatic Transmission • AM/FM/CD • Air Conditioning

x2 x3 x1 x1



SCAR 2/4-door

STANDARD Kia Soul or similar

- Automatic Transmission • AM/FM/CD/MP3 w/Aux. audio input
- Air Conditioning • Power Windows

x4 x1 x1 x2



PCAR 2-door
PDAR 4-door

Not available in Alaska.

PREMIUM Nissan Maxima or similar

- Automatic Transmission • AM/FM/CD/MP3 • Air Conditioning
- Power Windows • Cruise Control • Power Locks
- Power Mirrors • Tilt Wheel

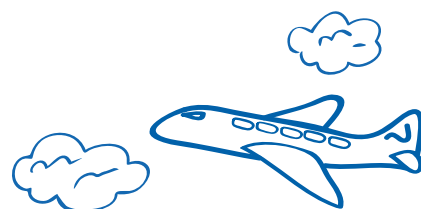
x4 x1 x2 x2

Seating/baggage capacities are for general guidance only. Luggage space depends on the number of passengers. Canada Fleet information is available on request. Certain specialty and luxury car categories are not available in all locations. ©2018 Alamo Rent A Car. All rights reserved. 102484 12.17

Adult Child Large Small

ALAMO USA AND CANADA

LOCATIONS



USA

Alabama AL	BHM	S. Beach	MIAS71	→ Lake Charles	LCH	North Carolina NC	AVL	Vermont VT	BTU
→ Birmingham	HSV	Naples	APF	→ New Orleans	MSY	→ Asheville	CLT	→ Burlington	
→ Huntsville	MOB	Orlando		Maine ME		→ Charlotte	FAY	Virginia VA	ORF
→ Mobile	MGM	→ Airport	MCO	→ Bangor	BGR	→ Fayetteville	GSO	→ Norfolk	RIC
→ Montgomery		Buena Vista	ORLR73	→ Portland	PWM	→ Greensboro	OAJ	→ Richmond	ROA
Alaska AK		Disney Car Care	ORLR72	Maryland MD		→ Jacksonville	EWN	→ Roanoke	ROA
→ Anchorage	ANC	Disney Dolphin	ORLR74	→ Baltimore	BWI	→ New Bern Airport	PGV	→ Roanoke Coulter	ROAC71
→ Fairbanks	FAI	Holiday Inn Main Gate	ORLR77	→ Lexington Park	WASS71	→ Pitt Greenville Airport	RDU	→ Washington DC Dulles	IAD
→ Juneau	JNU	Hyatt Regency	ORLR81	Massachusetts MA		→ Raleigh/Durham	ILM	→ Washington Reagan	DCA
Arizona AZ		Shades of Green	ORLR82	→ Boston	BOS	→ Wilmington		→ Yeager County	CRW
→ Flagstaff	FLG	Sheraton Studio City	ORLR71	→ Boston	BOS	North Dakota ND		Washington WA	
→ Mesa	MSC	→ Panama City/Bay Area	ECP	→ Atlantic Avenue	BOSC71	→ Fargo	FAR	→ Bellingham	BLI
→ Phoenix	PHX	→ Pensacola	PNS	Michigan MI		→ Minot Intl	MOT	→ Pasco	PSC
→ Tucson	TUS	→ Port Everglades	FLLP71	→ Ann Arbor	ARB	Ohio OH		→ Seattle	SEA
→ Williams Gateway	AZA	→ Punta Gorda	PGD	→ Ann Arbor	ARB	→ Akron/Canton	CAK	→ Seattle D'town	SEAC71
Arkansas AR		→ Sanford	SFB	→ Detroit	DTW	→ Cincinnati (N.KY Int'l)	CVG	→ Spokane	GEG
→ Little Rock	LIT	→ Sarasota	SRQ	→ Escanaba Delta County	ESC	→ Cleveland	CLE	West Virginia WV	
California CA		→ Tallahassee	TLH	→ Flint	FNT	→ Columbus	CMH	→ Huntington Tristate Airport	HTS
→ Anaheim Katella Ave	SNAN71	→ Tampa	TPA	→ Grand Rapids	GRR	→ Dayton	DAY	→ Lewisburg	LWB
→ Anaheim D'town Disney	SNAN72	→ Kennedy Alamo	PBI	→ Houghton	CMX	→ Toledo	TOL	Wisconsin WI	
→ Burbank	BUR	→ West Palm Beach		→ Kalamazoo	AZO	→ Youngstown	YNG	→ Appleton	ATW
→ Eureka - Arcata	ACV	Georgia GA		→ Marquette	MQT	Oklahoma OK		→ Dane County Reg Airport	MSN
→ Fresno	FAT	→ Atlanta	ATL	→ Saginaw	MBS	→ Oklahoma City	OKC	→ Green Bay	GRB
→ Los Angeles	LAX	→ Airport	AGS	→ Traverse City	TVC	→ Tulsa	TUL	→ Kaukauna	ATWE72
→ Long Beach	LGB	→ Augusta	CSG	Minnesota MN		Oregon OR		→ La Crosse Airport	LSE
→ Monterey	MRY	→ Columbus Metro Airport	ATLN72	→ Bemidji	BJI	→ Eugene	EUG	→ Milwaukee	MKE
→ Oakland	OAK	→ Peachtree Corners	ATLN72	→ Brainerd	BRD	→ Medford	MFR	→ Mosinee	CWA
→ Ontario	ONT	→ Riverdale	ATLS71	→ Duluth	DLH	→ Portland	PDX	→ Rhinelander	RHI
→ Orange County	SNA	→ Savannah	SAV	→ Hubert Humphrey	MSPT72	→ Redmond Municipale	RDM	Wyoming WY	
→ Palm Springs	PSP	Hawaii HI		→ Minneapolis/St. Paul	MSP	Pennsylvania PA		→ Jackson Hole	JAC
→ Redwood City	SFO	→ Hilo	ITO	Mississippi MS		→ Allentown	ABE		
→ Sacramento	SMF	→ Hilton Waikoloa	KOAR71	→ Jackson	JAN	→ Erie Airport	ERI		
→ San Diego	SAN	→ Kona	KOA	Missouri MO		→ Harrisburg Intl	MDT		
→ San Francisco	SFO	→ Kauai	LIH	→ Branson	BKG	→ Philadelphia	PHL		
→ Airport	SFO	→ Lihue	OGG	→ Kansas City	MCI	→ International Airport	PHLX78		
→ Bush Street	SFOC72	→ Maui	JHM	→ Springfield	SGF	→ 30th St Train Station	PIT		
→ Convention Center	SFOC71	→ Kahului		→ St. Louis	STL	→ Pittsburgh	SCE		
→ Union Square	SFOC78	→ Maui West		Montana MT		→ State College	IPT		
→ San Jose	SJC	→ Molokai	MKK	→ Billings	BIL	→ Williamsport Airport	PVD		
→ Santa Barbara	SBA	→ Aulani Resort	HNL	→ Bozeman	BZN	Rhode Island RI			
Colorado CO		→ Honolulu	HNL	→ Great Falls	GTF	→ Providence	PVD		
→ Aspen	ASE	→ Waikiki Ilikai	HNL71	→ Helena	HLN	South Carolina SC			
→ Colorado Springs	COS	→ Waikiki Kaiulani	HNL73	→ Kalispell	FCA	→ Charleston	CHS072		
→ Denver	DEN	Idaho ID		→ Missoula	MSO	→ Charleston Sav Hwy	CHS072		
→ Durango	DRO	→ Boise	BOI	→ Missoula D'town	MSOC71	→ Columbia	CAE		
→ Grand Junction	GJT	→ Idaho Falls Airport	IDA	Nebraska NE		→ Florence	FLO		
→ Vail/Eagle County	EGE	Illinois IL		→ Lincoln	LNK	→ Greenville	GSP		
Connecticut CT		→ ABE Lincoln Capital	SPI	→ North Platte	LBF	→ Hilton Head	HHH		
→ Hartford	BDL	→ Champaign	CMI	→ Omaha	OMA	→ Myrtle Beach	MYR		
→ New Haven	HVNC72	→ Chicago	CHIC72	Nevada NV		South Dakota SD			
→ Stamford	HPNE73	→ Downtown	MDW	→ Las Vegas	LAS	→ Rapid City Airport	RAP		
Delaware DE		→ Midway	ORD	→ Reno	RNO	→ Sioux Falls Airport	FSD		
→ Wilmington Train Station	ILGX71	→ O'Hare	MLI	New Hampshire NH		Tennessee TN			
District of Columbia DC		→ Moline	PIA	→ Manchester	MHT	→ Chattanooga	CHA		
→ Washington		→ Peoria	RFD	New Jersey NJ		→ Knoxville	TYS		
→ D Street Sw-l'enfant Plz	WASX71	→ Rockford		→ Iselin Renaissance Ht	EWRS73	→ Memphis	MEM		
→ Dulles (VA)	IAD	Indiana IN		→ Jersey City	EWRE72	→ Nashville	BNA		
Florida FL		→ Evansville	EVV	→ Newark	EWRE72	→ Tri City	TRI		
→ Boca Raton	BCTC71	→ Fort Wayne	FWA	New Mexico NM		Texas TX			
→ Port Canaveral	MLBP71	→ Indianapolis	IND	→ Albuquerque	ABQ	→ Austin	AUS		
→ Clearwater	PIE	→ South Bend	SBN	New York NY		→ College Station	CLL		
→ Daytona Beach	DAB	Iowa IA		→ Albany	ALB	→ Corpus Christi	CRP		
→ Fort Lauderdale	FLL	→ Cedar Rapids Airport	CID	→ Buffalo	BUF	→ Dallas Fort Worth	DFW		
→ Fort Myers	RSW	→ Des Moines	DSM	→ JFK Intl Airport	JFK	→ Dallas Love Field	DAL		
→ Fort Walton Beach	VPS	→ Sioux City	SUX	→ La Guardia	LGA	→ El Paso	ELP		
→ Gainesville	GNV	Kansas KS		→ Manhattan		→ Houston	HOU		
→ Jacksonville	JAX	→ Manhattan KS Airport	MHK	→ 743 Broadway	NYCC75	→ Hobby	IAH		
→ Key West	EYW	→ Wichita	ICT	→ West 44th Street	NYCC71	→ George Bush Airport	GRK		
→ Melbourne	MLB	Kentucky KY		→ West 58th Street	NYCC78	→ Killen Ft Hood Reg	LBB		
→ Miami	MIA	→ Cincinnati	CVG	→ Niagara Falls	IAG	→ Lubbock	MAF		
→ Miami Airport	MIAC72	→ Lexington	LEX	→ Plattsburgh Airport	PBG	→ Midland Odessa	SAT		
→ Miami D'town	MIAR71	→ Louisville	SDF	→ Rochester	ROC	→ San Antonio			
→ N. Beach	MIAP71	Louisiana LA		→ Syracuse	SYR	Utah UT			
→ Port		→ Lafayette	LFT	→ Westchester	HPN	→ Moab Canyonlands Airport	CNY		
				→ West Point	SWFS71	→ Salt Lake City	SLC		
						→ St George Municipal	SGU		

Correct at time of print

WE HAVE THE RIGHT CAR TO FIT YOUR NEEDS



USA SPECIALITY VEHICLES 2018/2019

• Subject to availability at airport locations in Florida, California, Arizona, Nevada.
• One-way rentals on request only.



GXAR

FULLSIZE ELITE Infiniti Q50 or similar

• Automatic Transmission • AM/FM/CD/MP3 • Air Conditioning
• Power Windows • Cruise Control • Power Locks • Power Mirrors
• Telescopic/Tilt Wheel



UXAR

PREMIUM ELITE Audi A6 or similar

• Automatic Transmission • AM/FM/CD/MP3 • Air Conditioning
• Power Windows • Cruise Control • Power Locks • Power Mirrors
• Tilt Wheel • Leather



UFAR

PREMIUM ELITE SUV BMW X3 or similar

• Automatic Transmission • AM/FM/CD/MP3 • Air Conditioning
• Power Windows • Cruise Control • Power Locks • Power Mirrors
• Telescopic/Tilt Wheel



LFAR

LUXURY SUV Lincoln Navigator or similar

• Automatic Transmission • AM/FM/CD/MP3 • Air Conditioning
• Power Windows • Cruise Control • Power Locks • Power Mirrors
• Telescopic/Tilt Wheel • Leather



WFAR

LUXURY ELITE SUV Audi Q7 or similar

• Automatic Transmission • AM/FM/CD/MP3 • Air Conditioning
• Power Windows • Cruise Control • Power Locks • Power Mirrors
• Telescopic/Tilt Wheel



SSAR

SPORTY Dodge Challenger or similar

• Automatic Transmission • AM/FM/CD/MP3 • Air Conditioning
• Power Windows • Cruise Control • Power Locks
• Power Mirrors • Tilt Wheel



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